Thomas Cook

BPC Now App User Guide



Download BPC Now App By Thomas Cook





Borderless Prepaid Card
Thomas Cook (India) Ltd

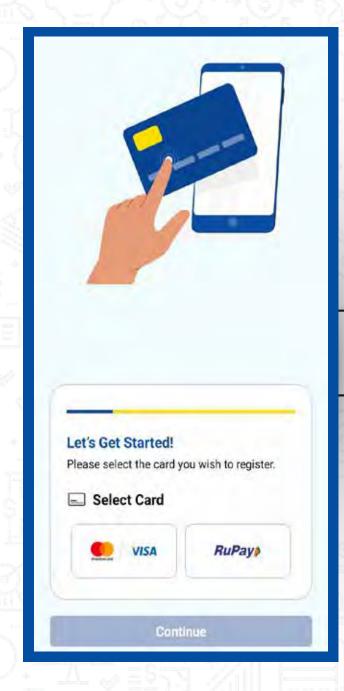




Note: If you were previously using the BPC Now App, uninstall & reinstall the new app. Register your card to start using the app.

Login to BPC Now App

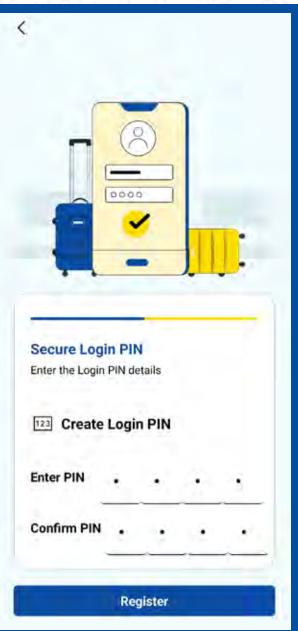


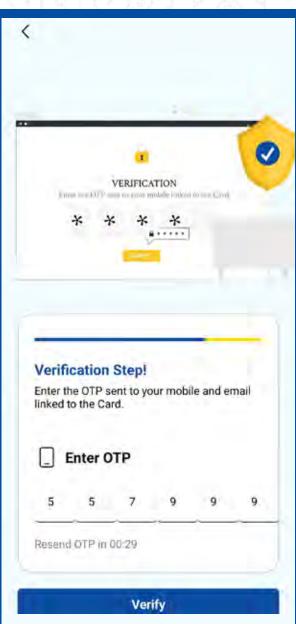


Please select your card type – MasterCard/ Visa, or RuPay







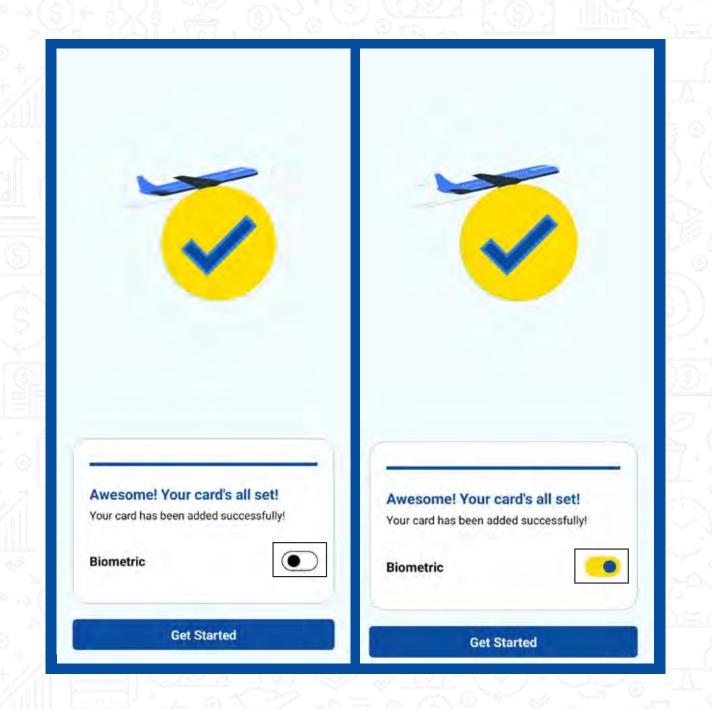


- Select Register Now
- > Fill in required details
- Set 4 digit Login PIN of your choice
- Select Register
- Validate the OTP received on your registered email id and mobile no. to successfully login

Note: Login PIN is only used to login the App.

Enable Biometric (fingerprint or face id)





Features of Manage My Forex Card





Multiple Cards, Single App



Activate E-com & Contactless



Block/Unblock Card



Manage your own Limits



Check balance & Card Statement



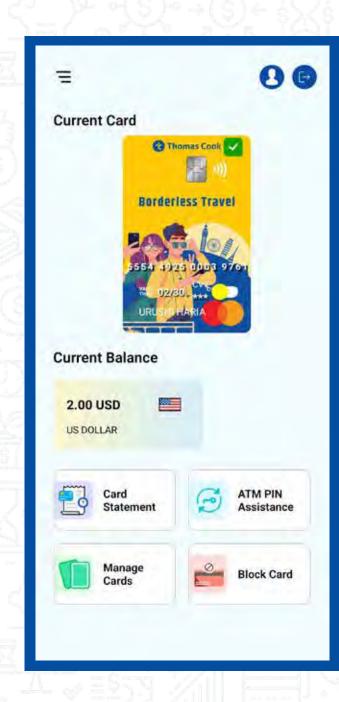
ATM/Transaction PIN Assistance



Modify Email
Option

Welcome to the world of BPC Now

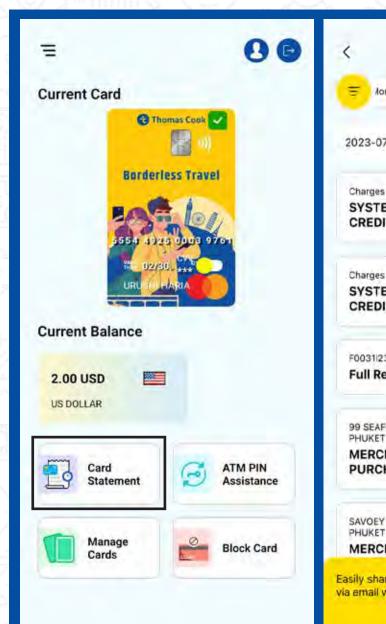


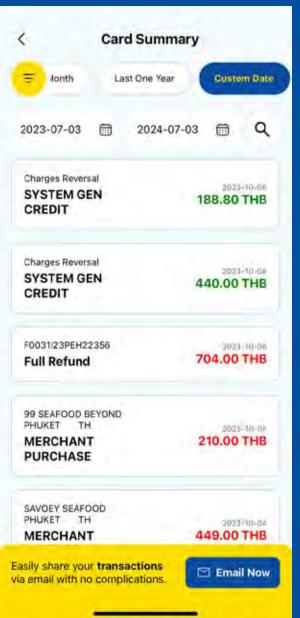


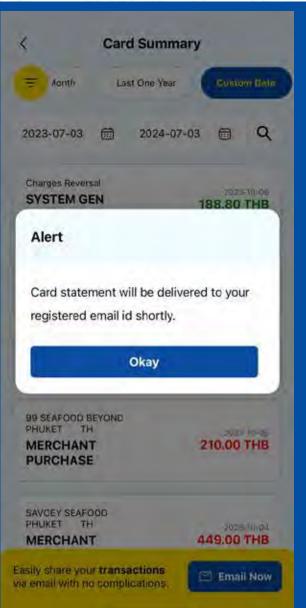
- View account summary and transaction details.
- > Access quick links to manage card features.

Card Statement





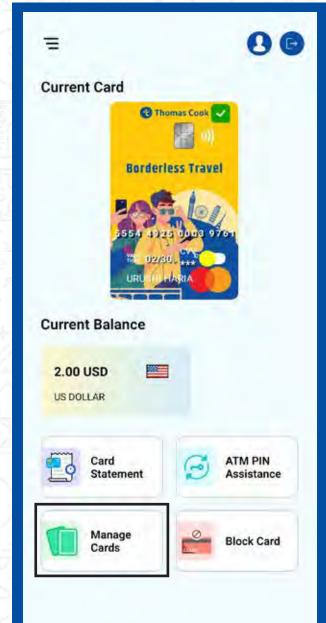




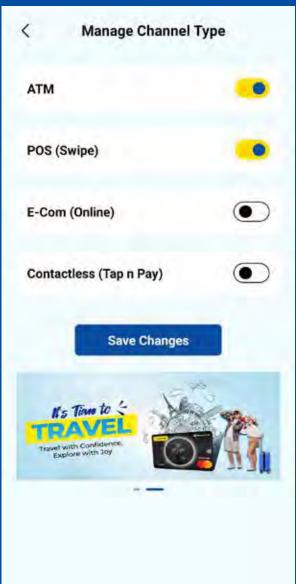
- > Select Card Summary.
- Card summary will be displayed
- ➤ To email card statement to your registered email id, select the email now icon.

Activate E-Com & Contactless

To avoid Card Decline, Activate E-com & Contactless in case you want to use them





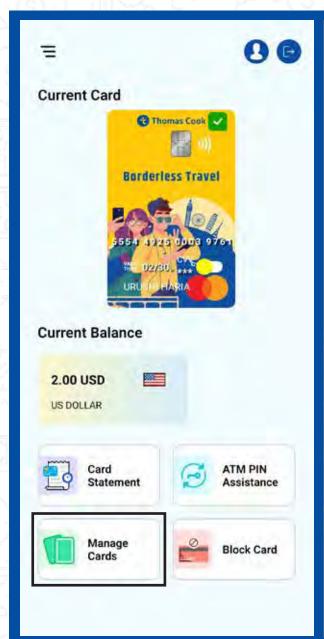


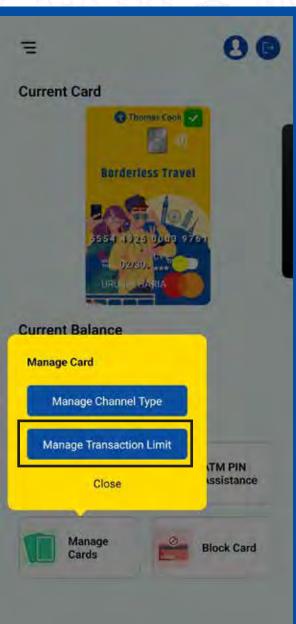


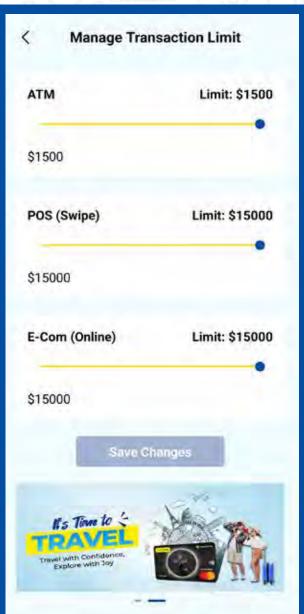
- Select Manage Cards.
- Select Manage Channel Type.
- Activate E- Com & Contactless as per your usage.

Transaction Limit Assistance





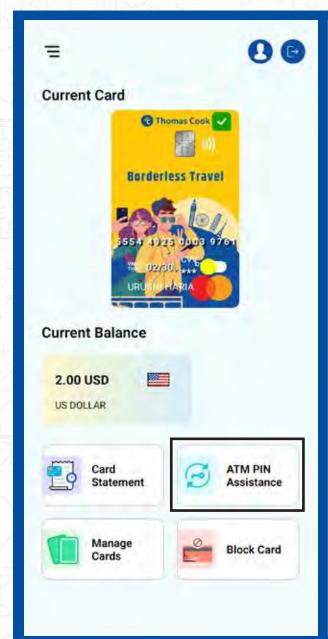


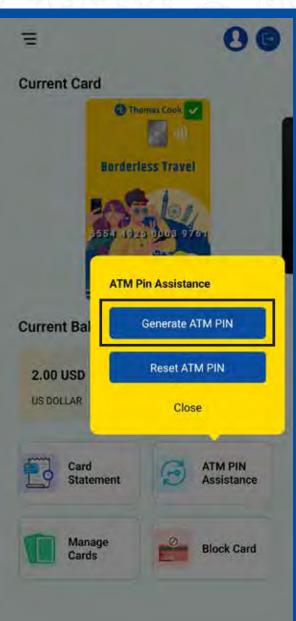


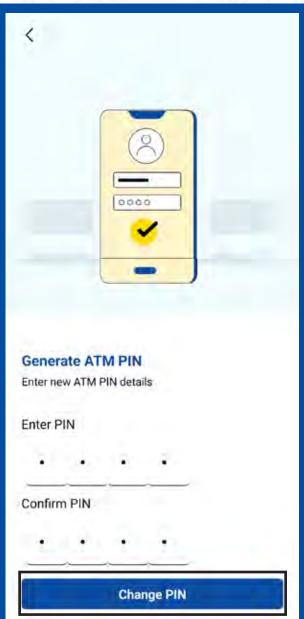
- Select Manage Cards.
- > Select Manage Transaction Limit.
- Set your limits as per your usage.

Generate ATM PIN





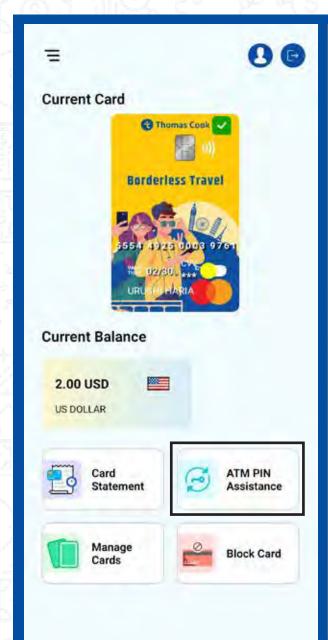


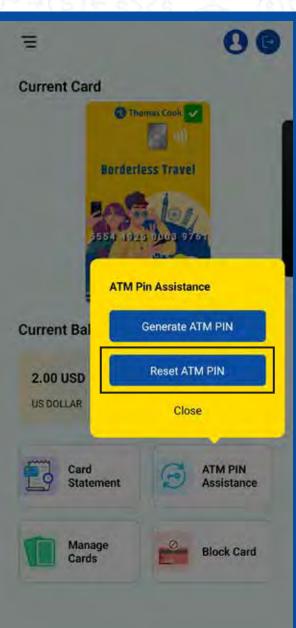


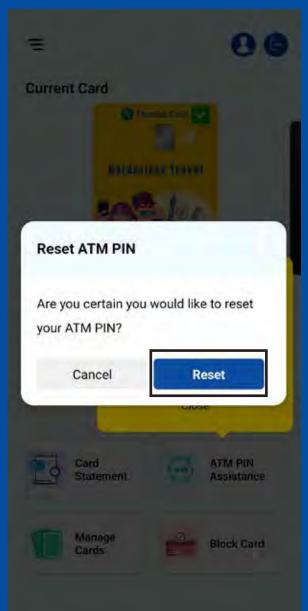
- Select ATM PIN Assistance
- Click on Generate ATM PIN
- Enter four digits to set your new ATM PIN.

Reset ATM PIN





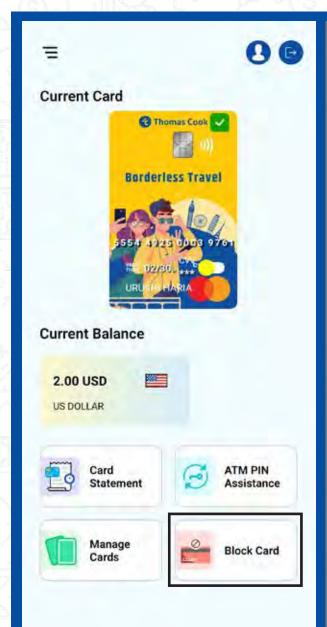


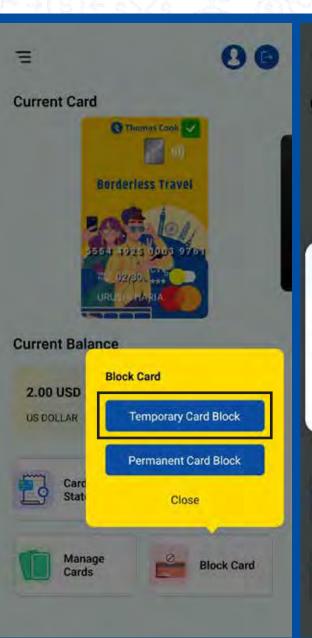


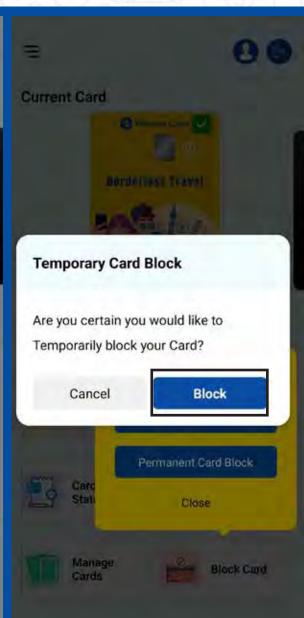
- Select ATM PIN Assistance
- Click on Reset ATM PIN
- A new password protected ATM PIN pdf will be sent to your registered email ID.

Temporary Block Card





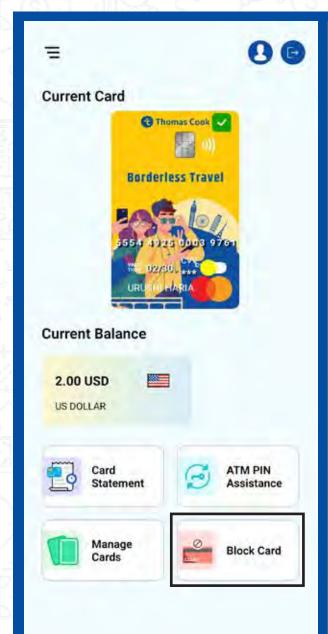


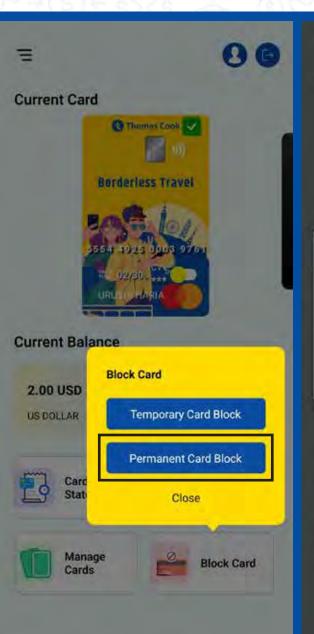


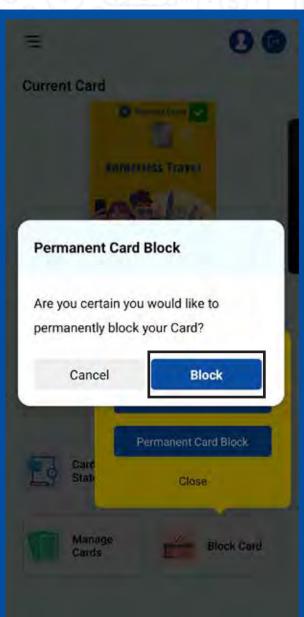
- Select Block Card
- Click on Temporary Card Block
- > Select block and your card will get blocked temporarily.

Permanent Block Card







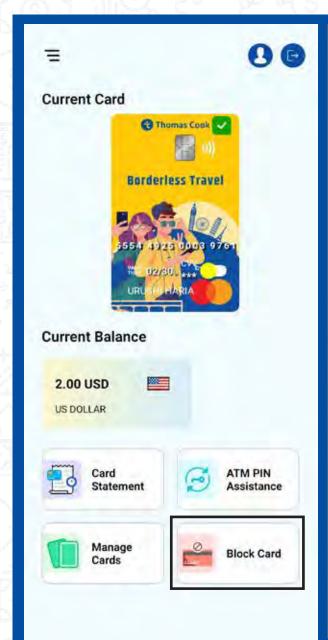


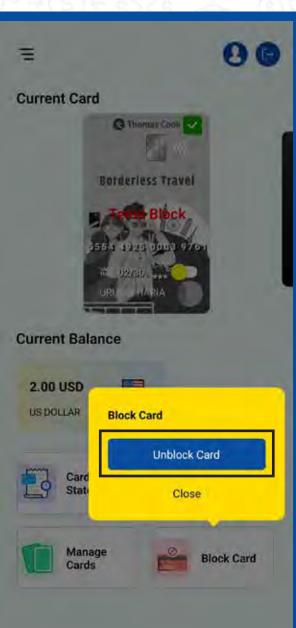
- Select Block Card
- Click on Permanent Card Block
- > Select block & your card will get blocked permanently

Note: To unblock a permanently blocked card, please email us at travelcards@thomascook.com.

Unblock your Card



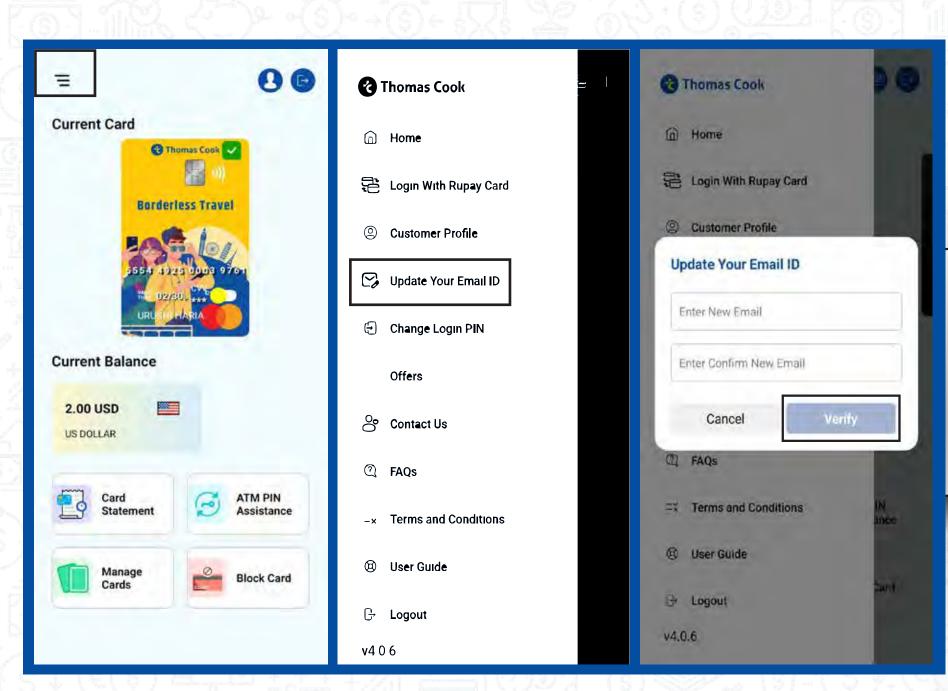




Unblock option is only available for a temporary block.

Update your registered Email id





- Click on the menu button of the app
- Select Update your email id
- Enter your new email id and confirm.

Thank You