

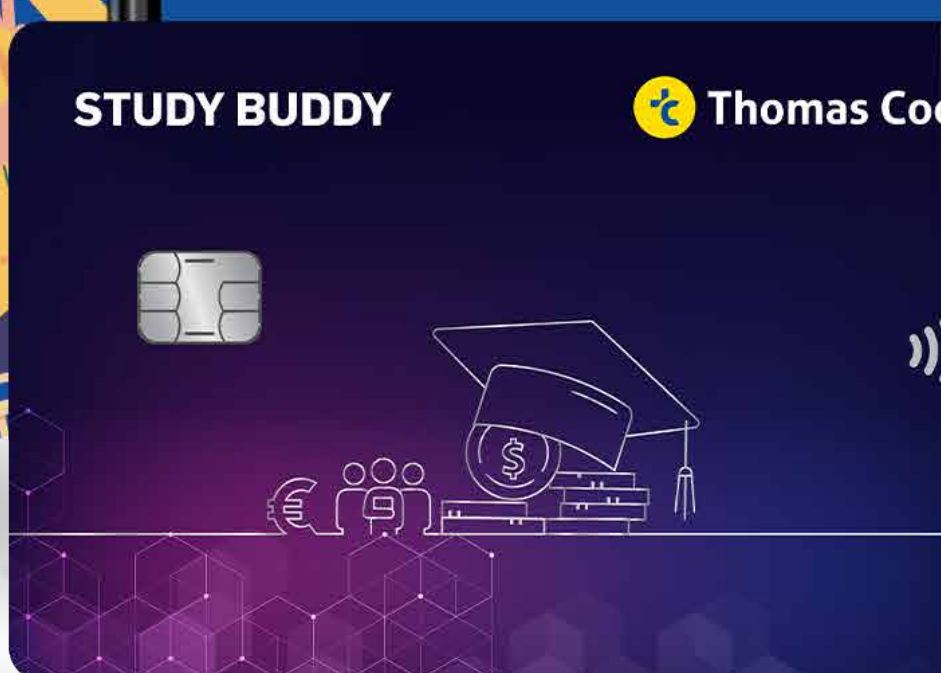


Thomas Cook

TC Pay

One App For All Your Forex Solutions

USER GUIDE



Download TC Pay App By Thomas Cook

SCAN TO DOWNLOAD



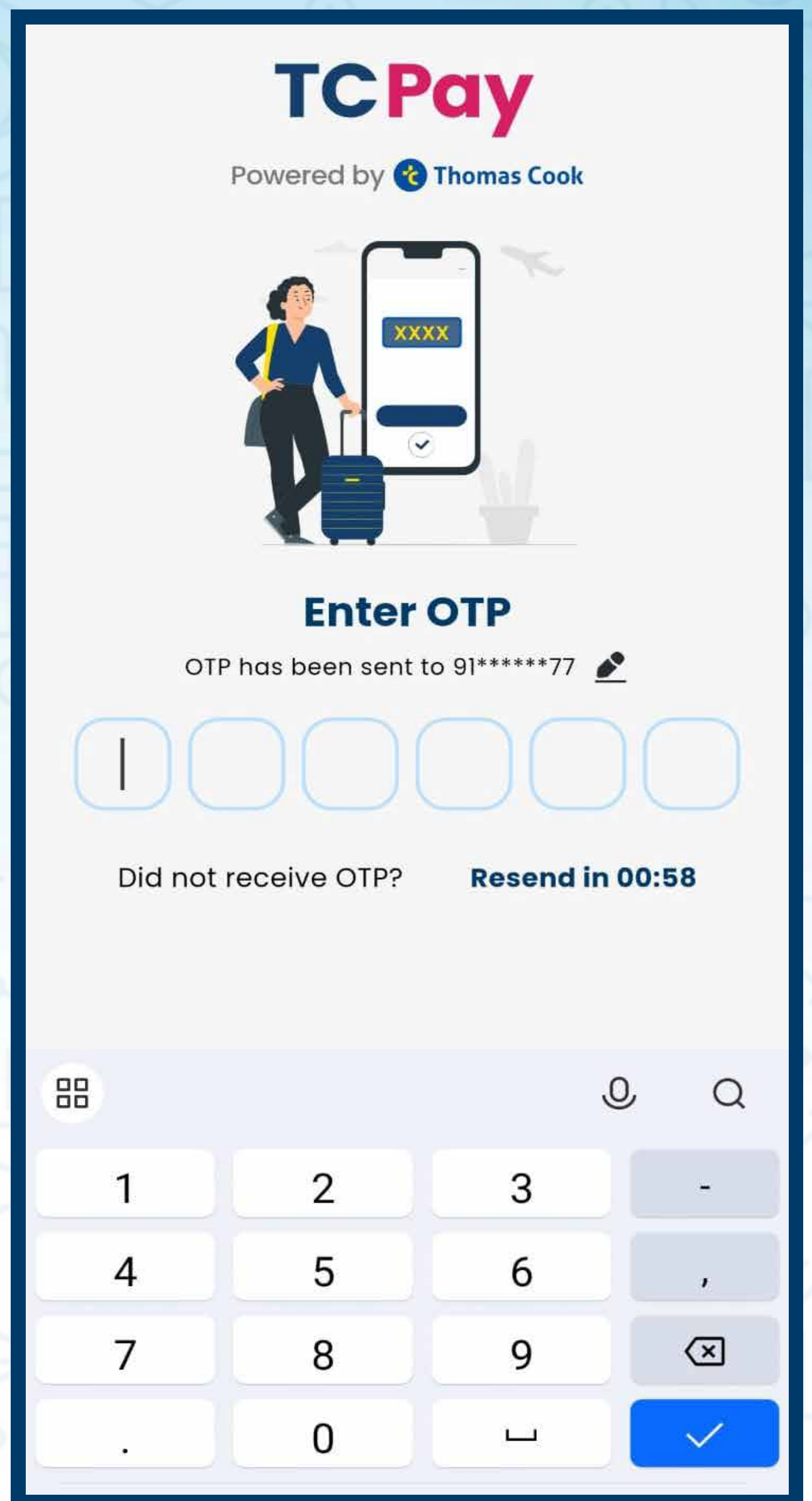
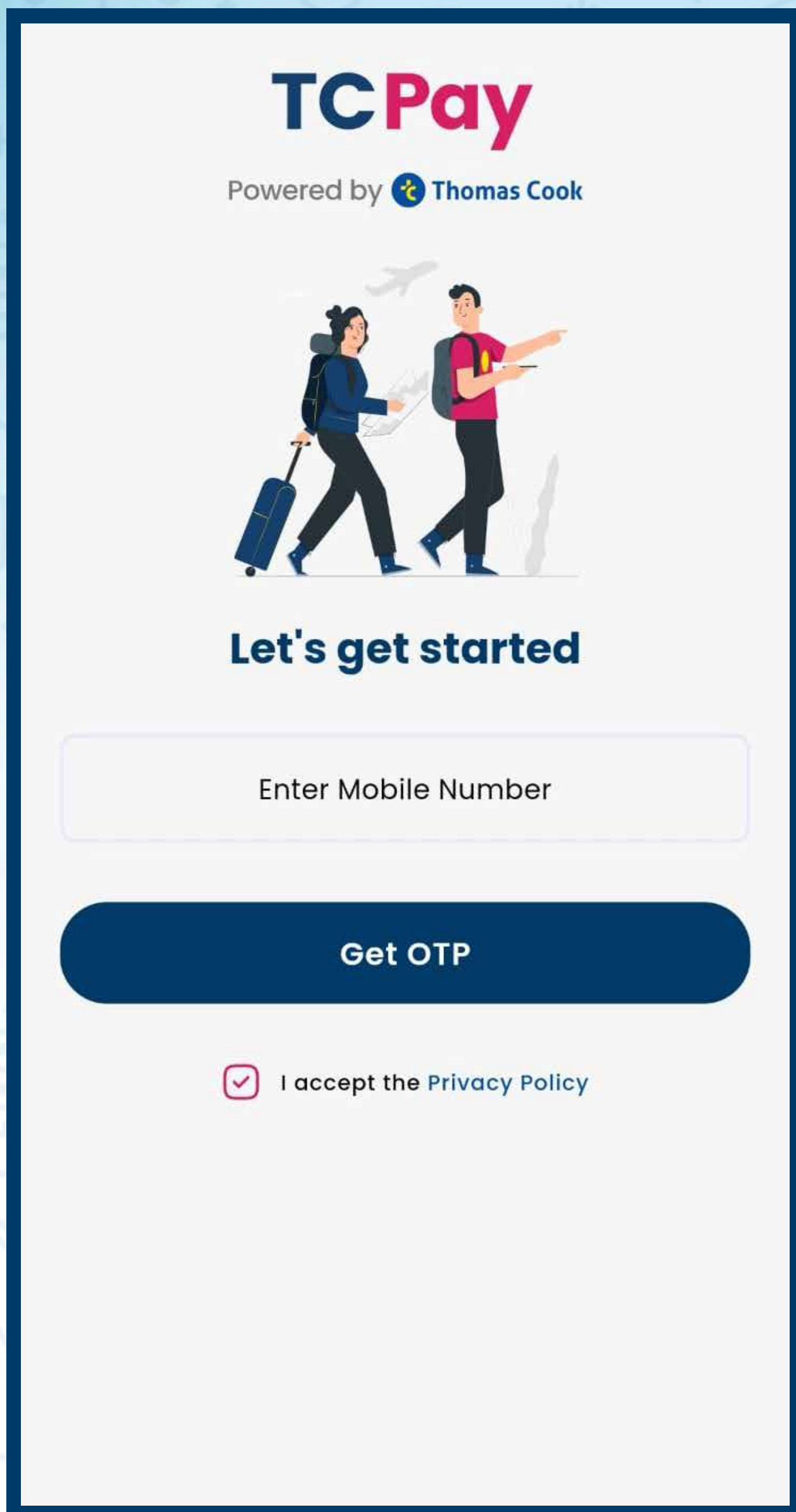
Note: If you were previously using the FX Now App, uninstall & reinstall the new app. Register your card to start using the app.

Registering in the TC Pay App

01 Enter your mobile number.

02 Click on Get OTP.

03 Enter the OTP received.



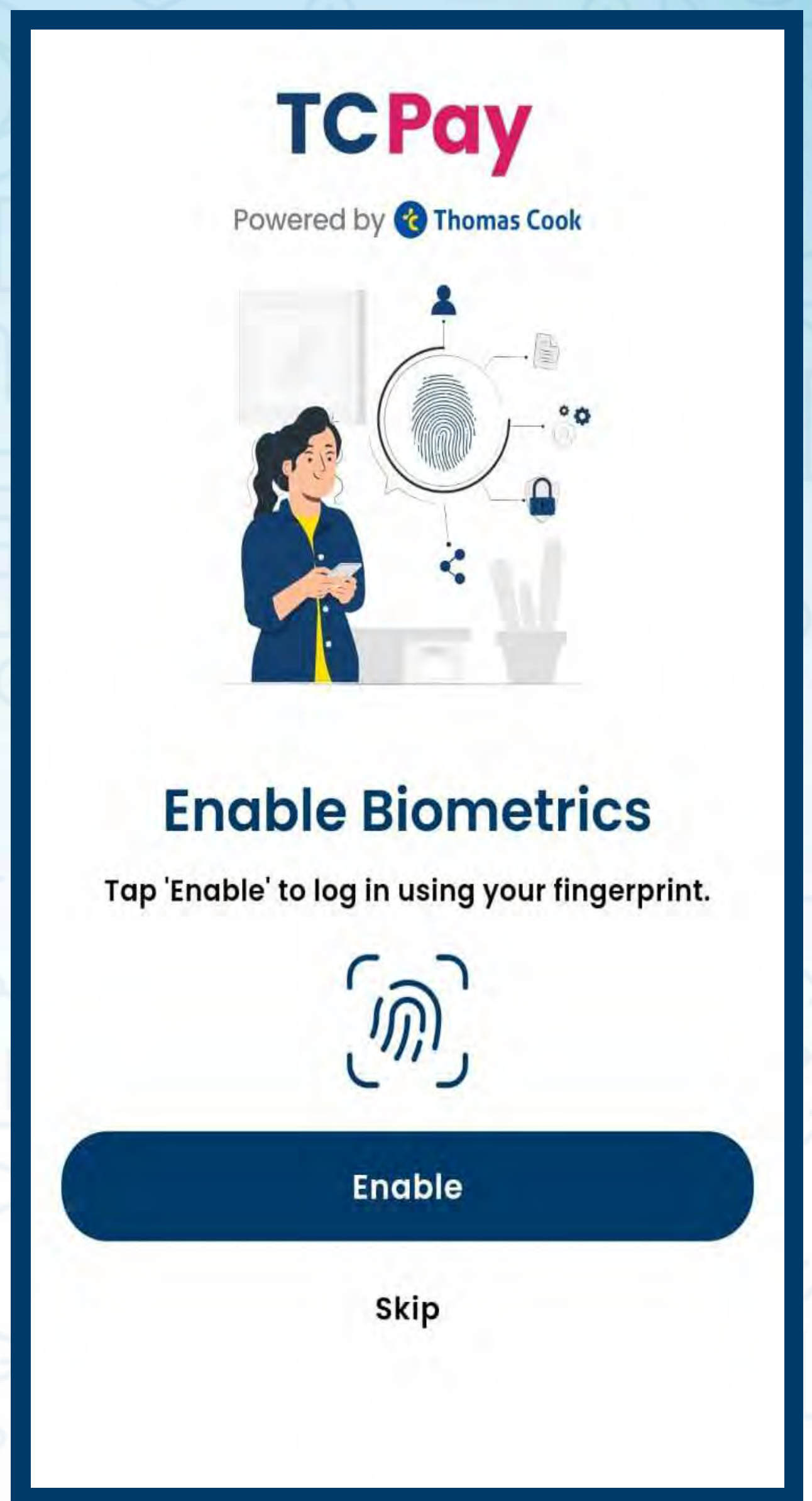
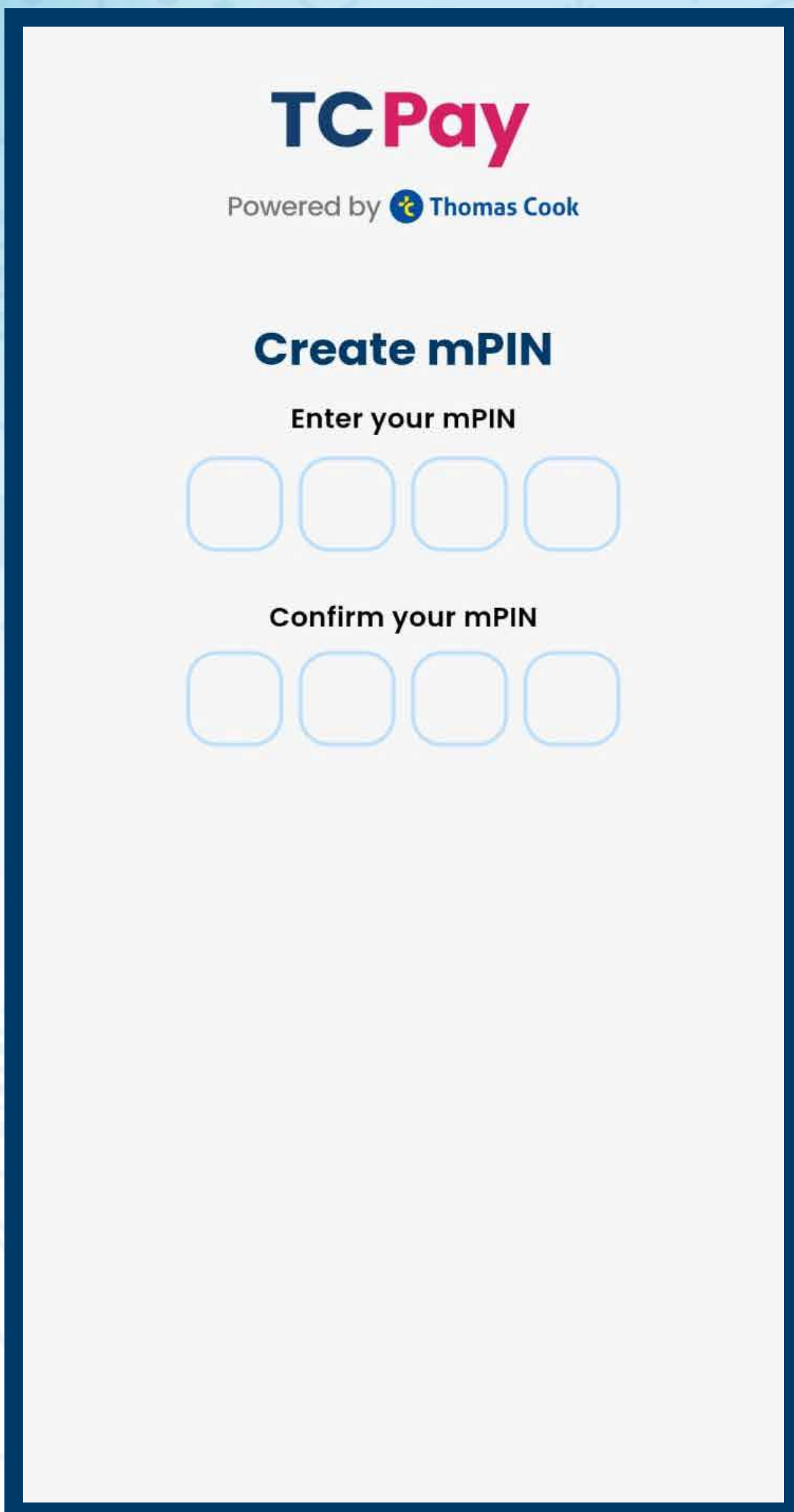
Login in the TC Pay App

01

Create your four-digit Mpin and confirm the PIN.

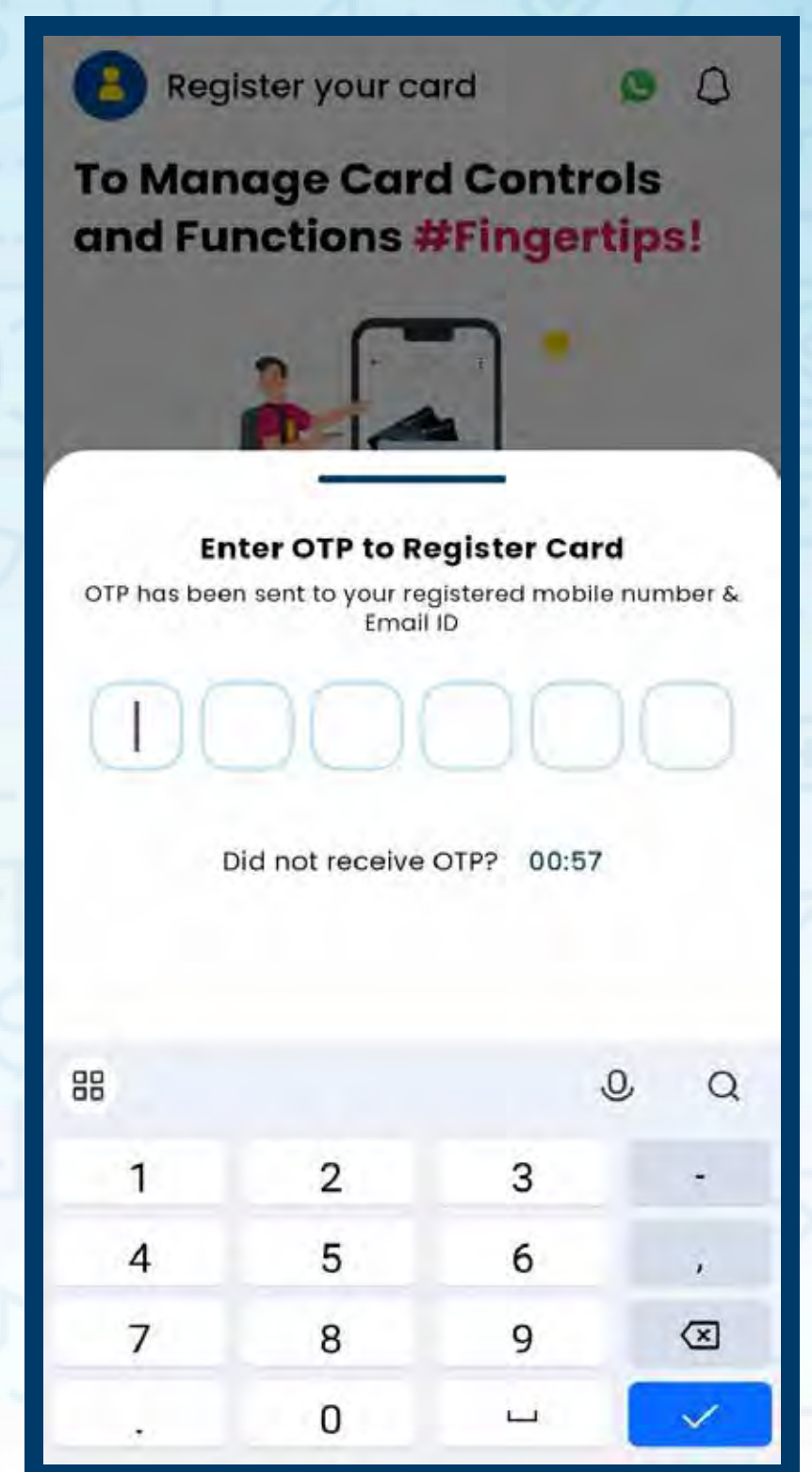
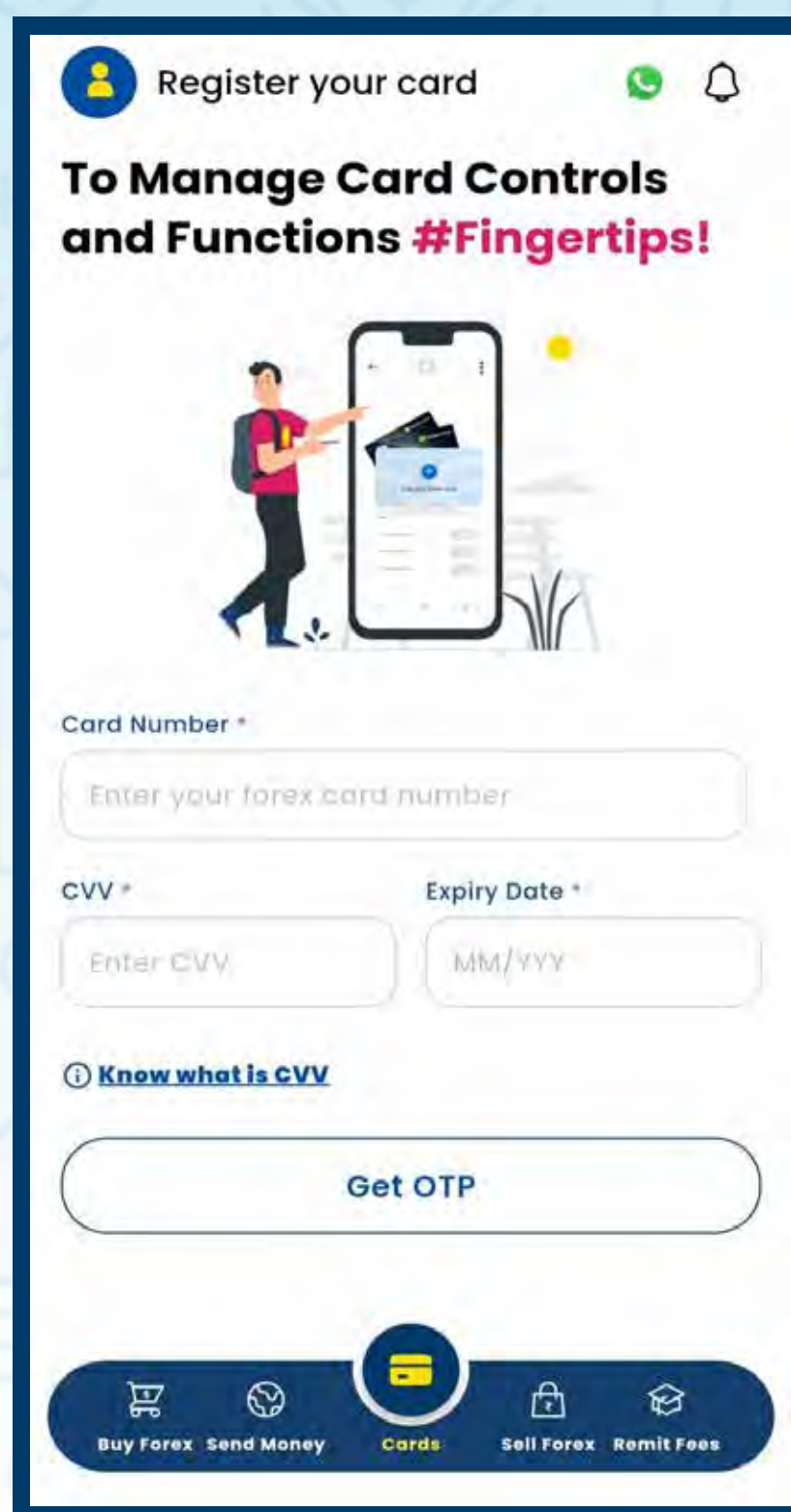
02

You can also enable the biometrics.



Login in the TC Pay App

- 01** Select Register card.
- 02** Enter the card details.
- 03** Click on get OTP.
- 04** Enter the OTP to proceed.



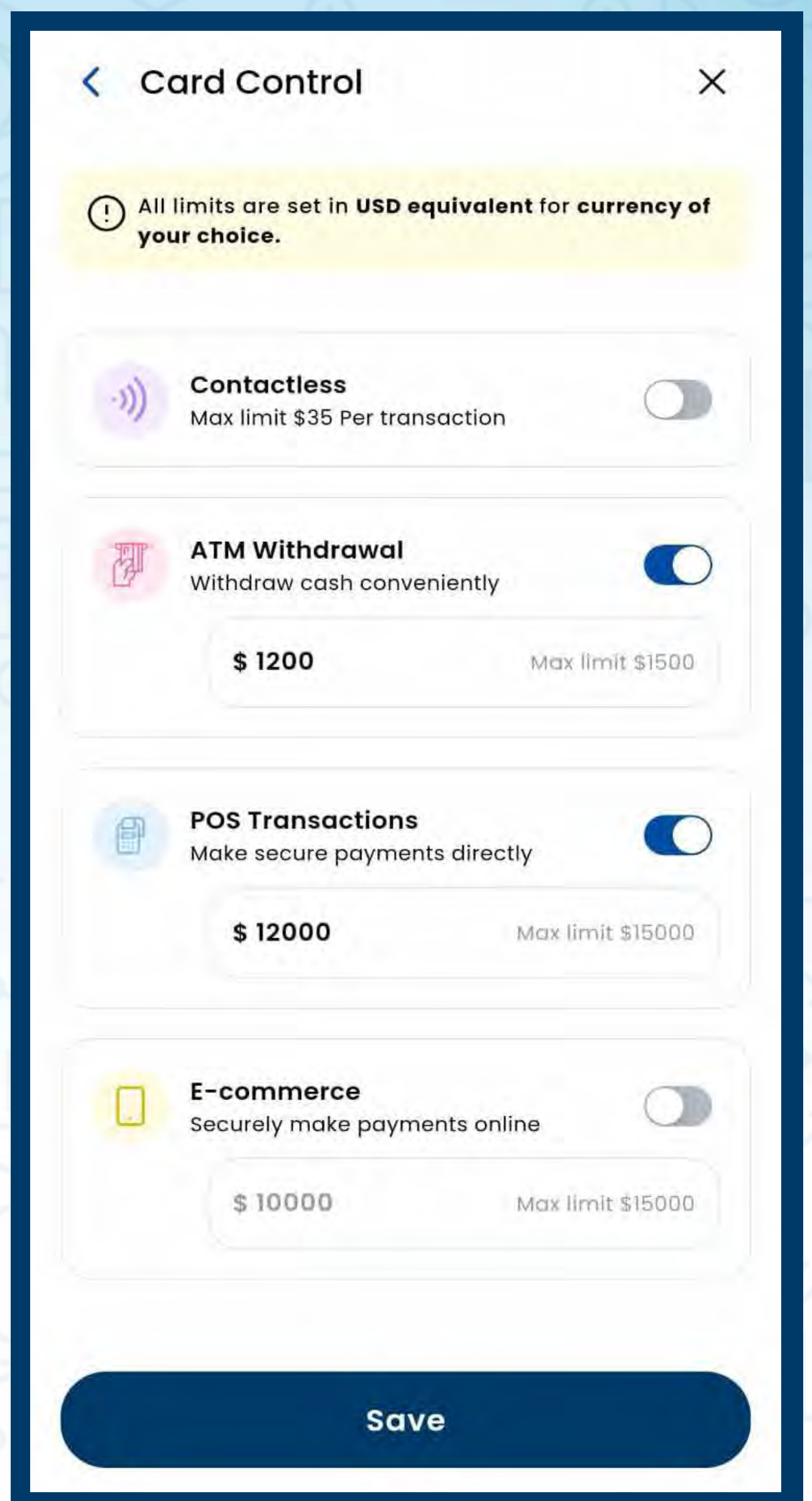
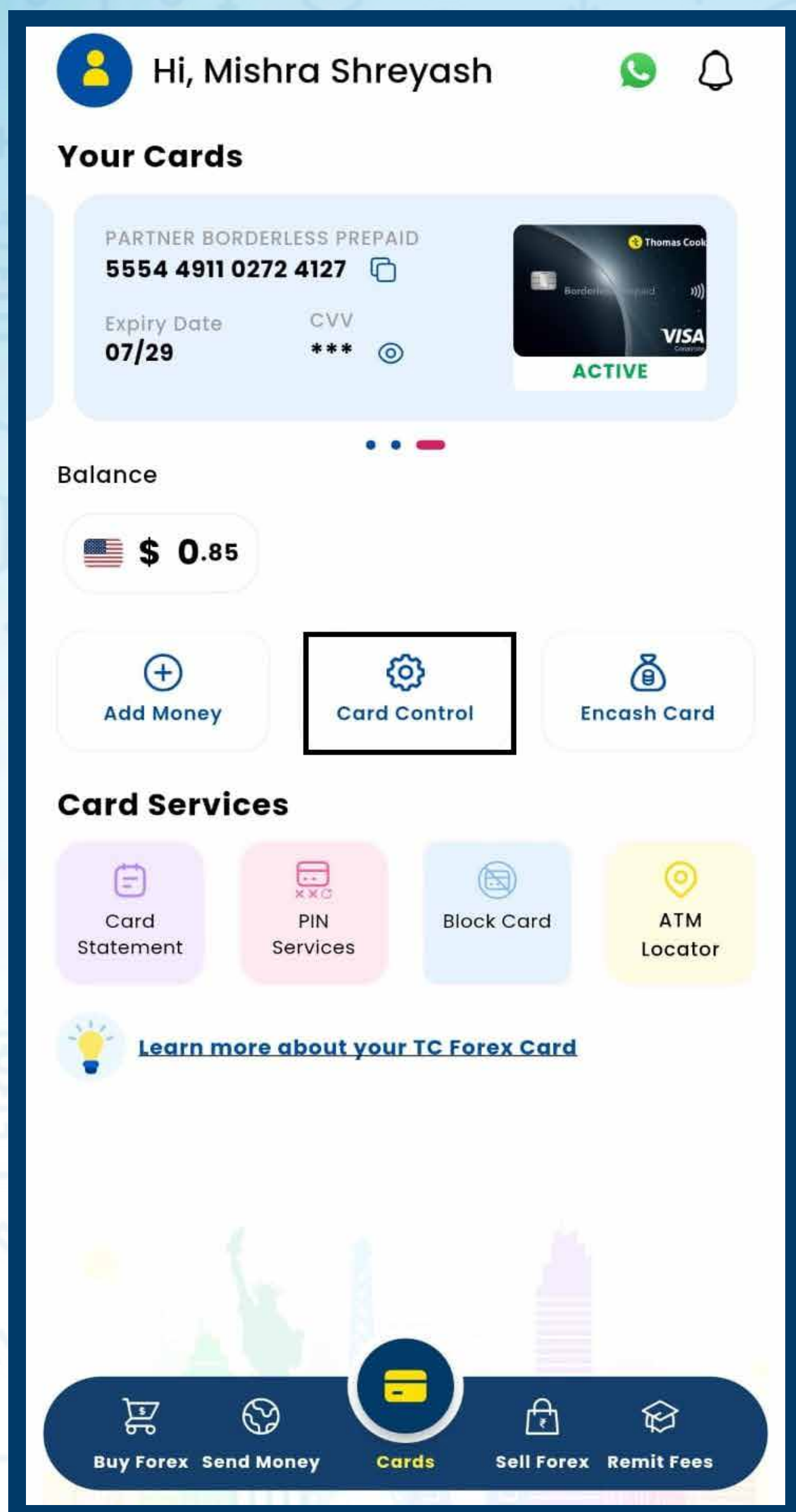
Activate channels

01

Click on Card Control to update/
set your channel.

02

In the card control, ATM & POS
channels are enabled by default.
Enable other channels based on
your requirements.



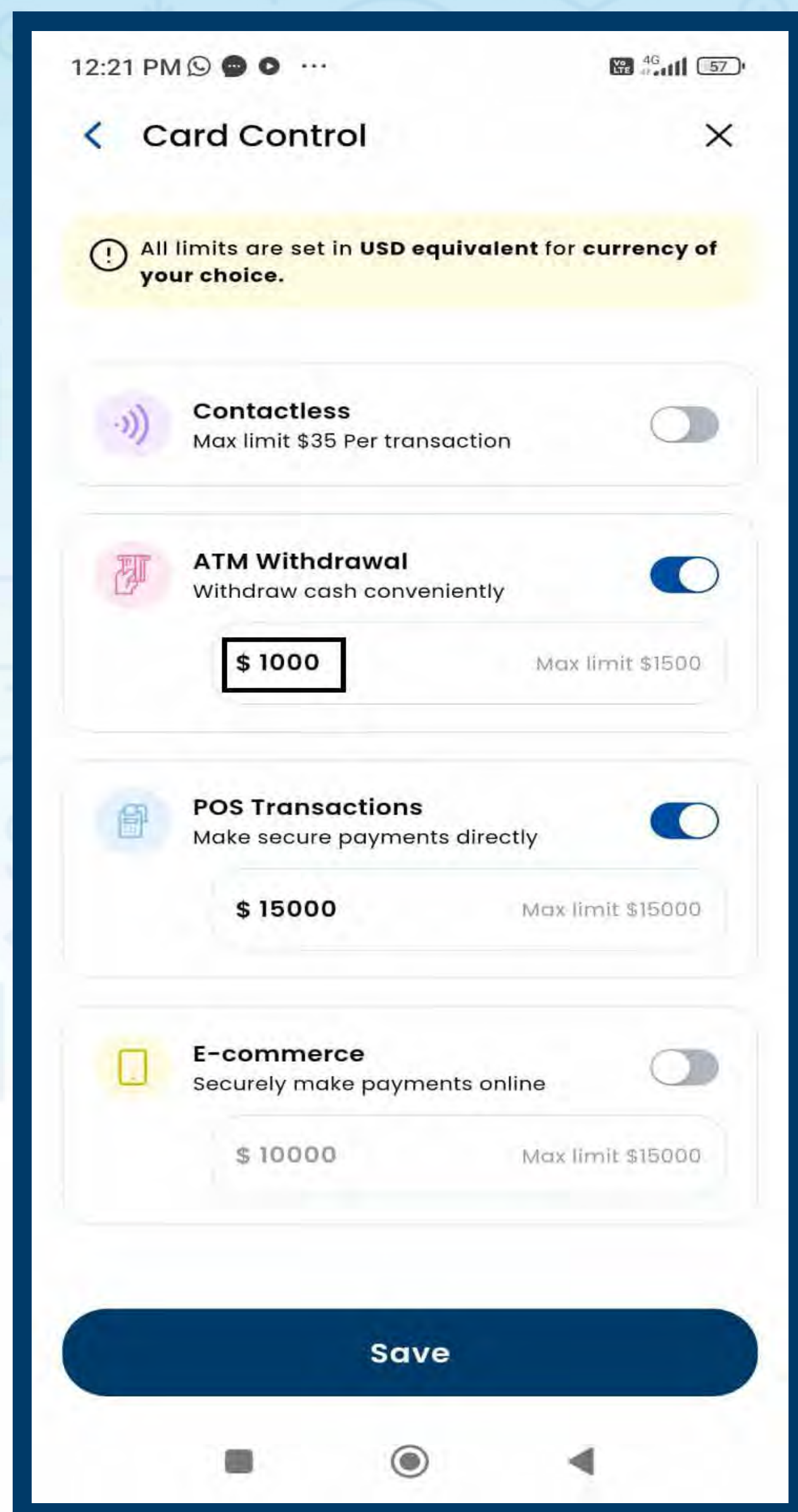
Manage card limits

01

Click on Card Control set up limits for your transactions.

02

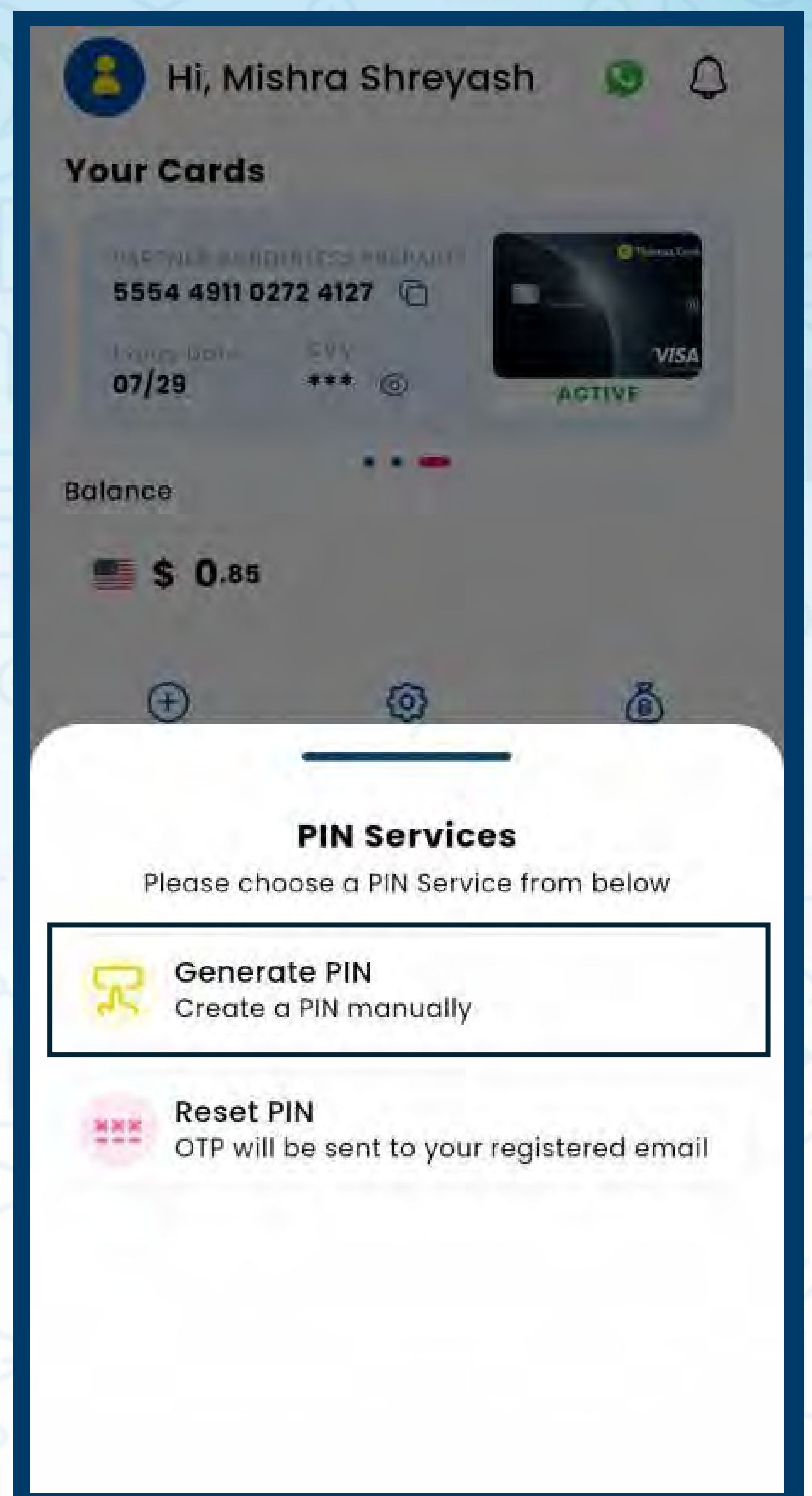
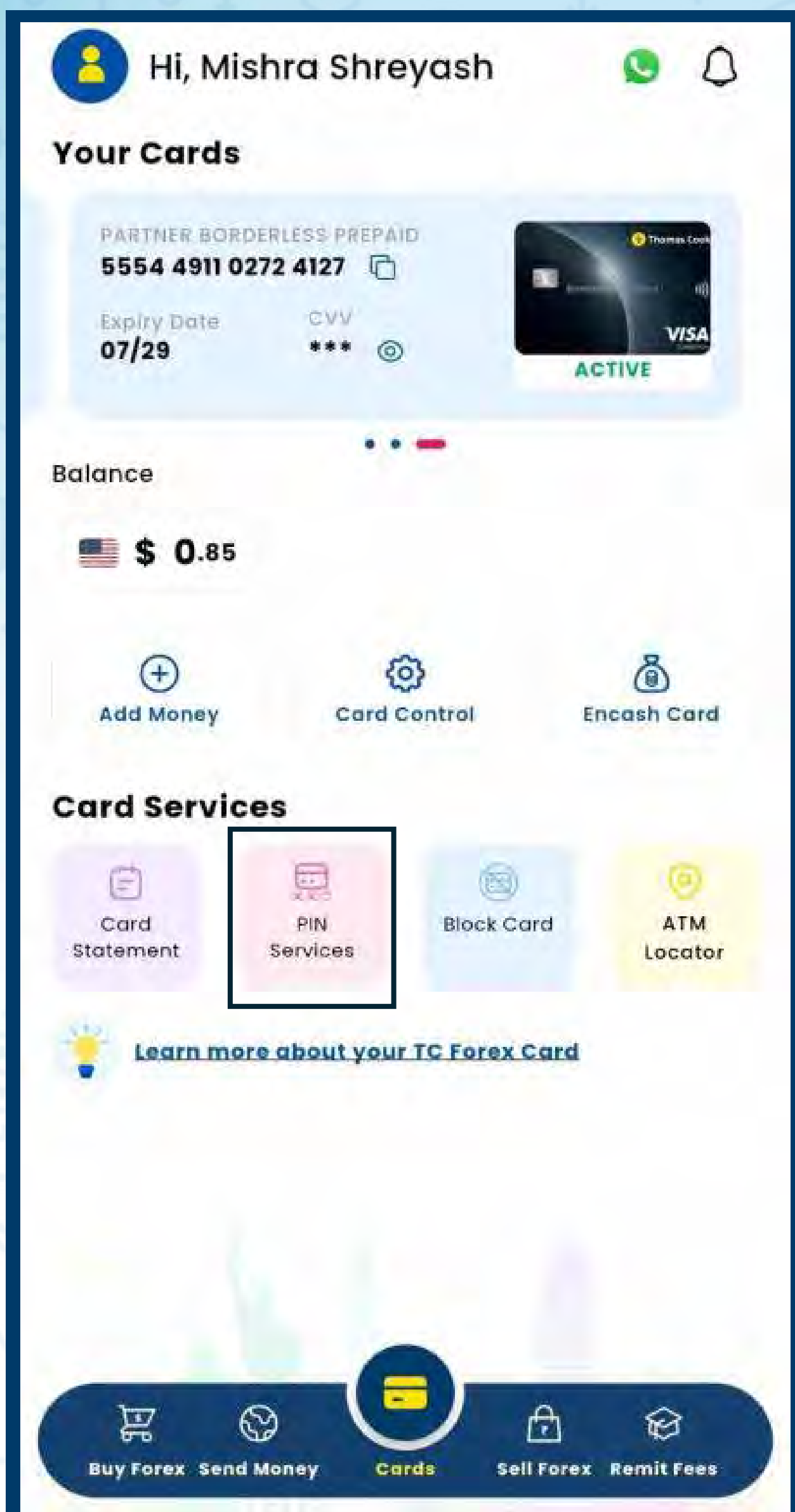
Enter the limit for different channels and click save to confirm.



Generate ATM PIN

01 Click on PIN services.

02 Click on generate ATM PIN.

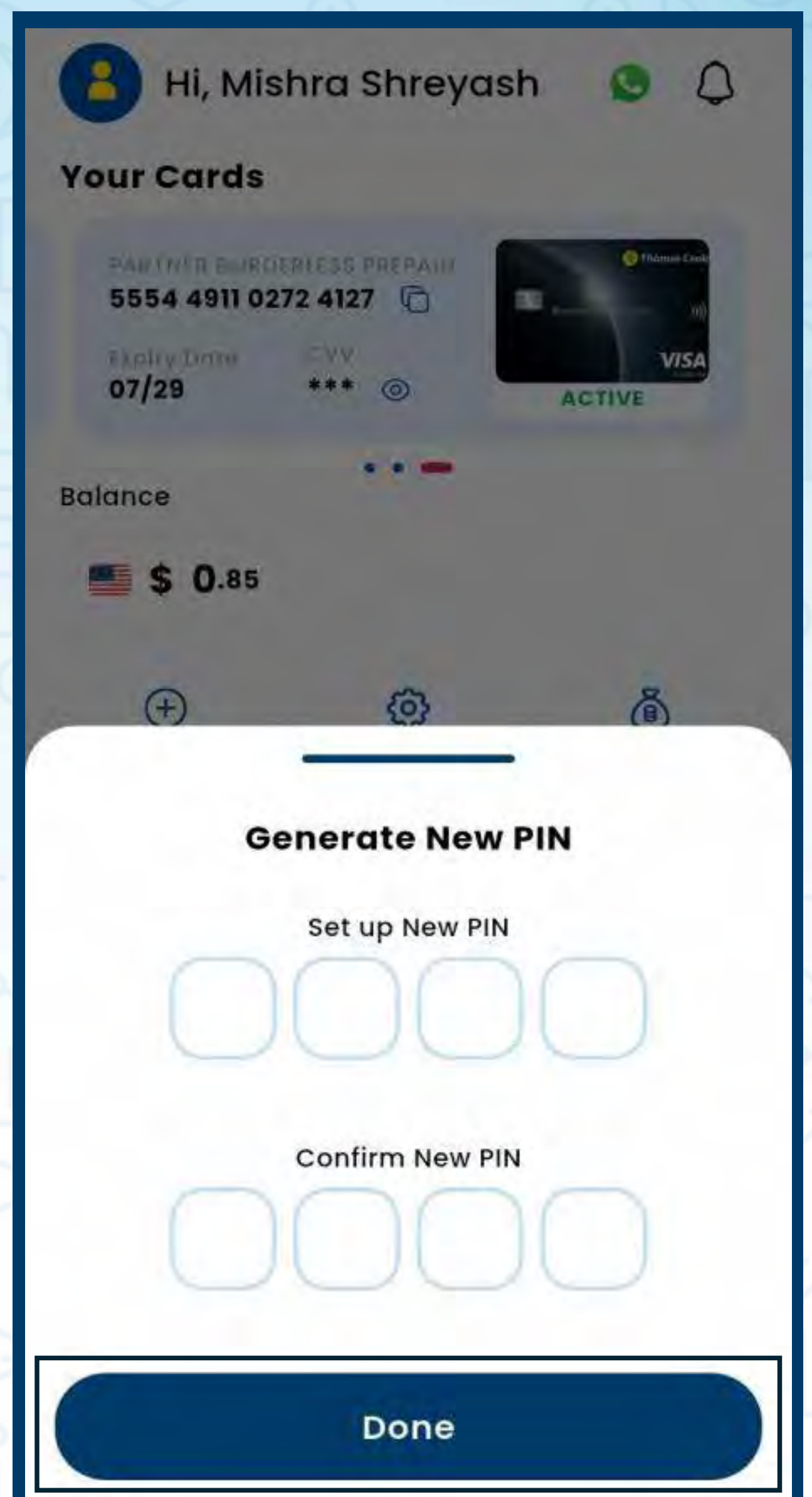
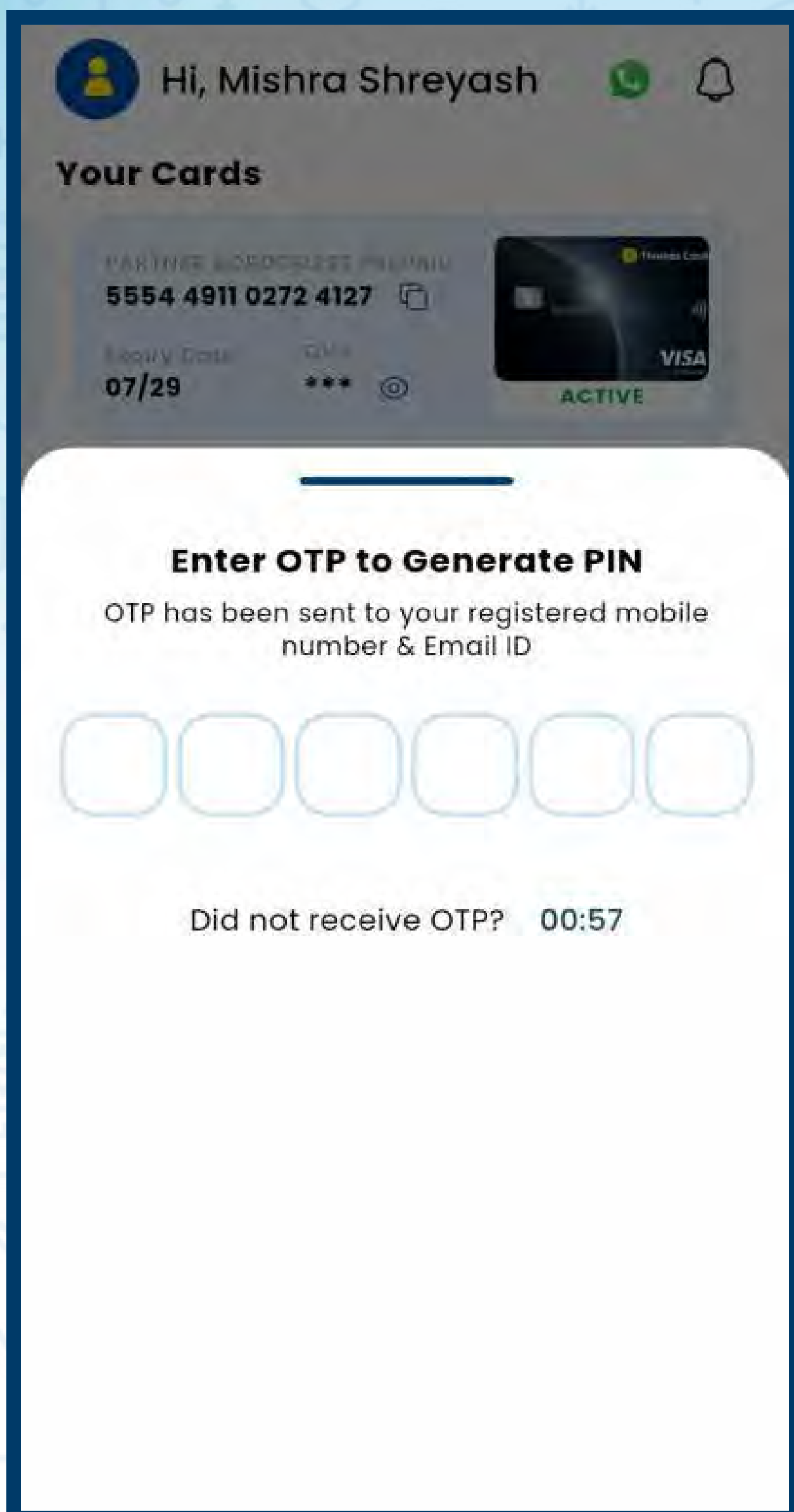


Note: Register the card again and follow the registration process with new mPIN.

Generate ATM PIN

01 Enter the OTP received on device.

02 Enter new pin of your choice.



Note: Register the card again and follow the registration process with new mPIN.

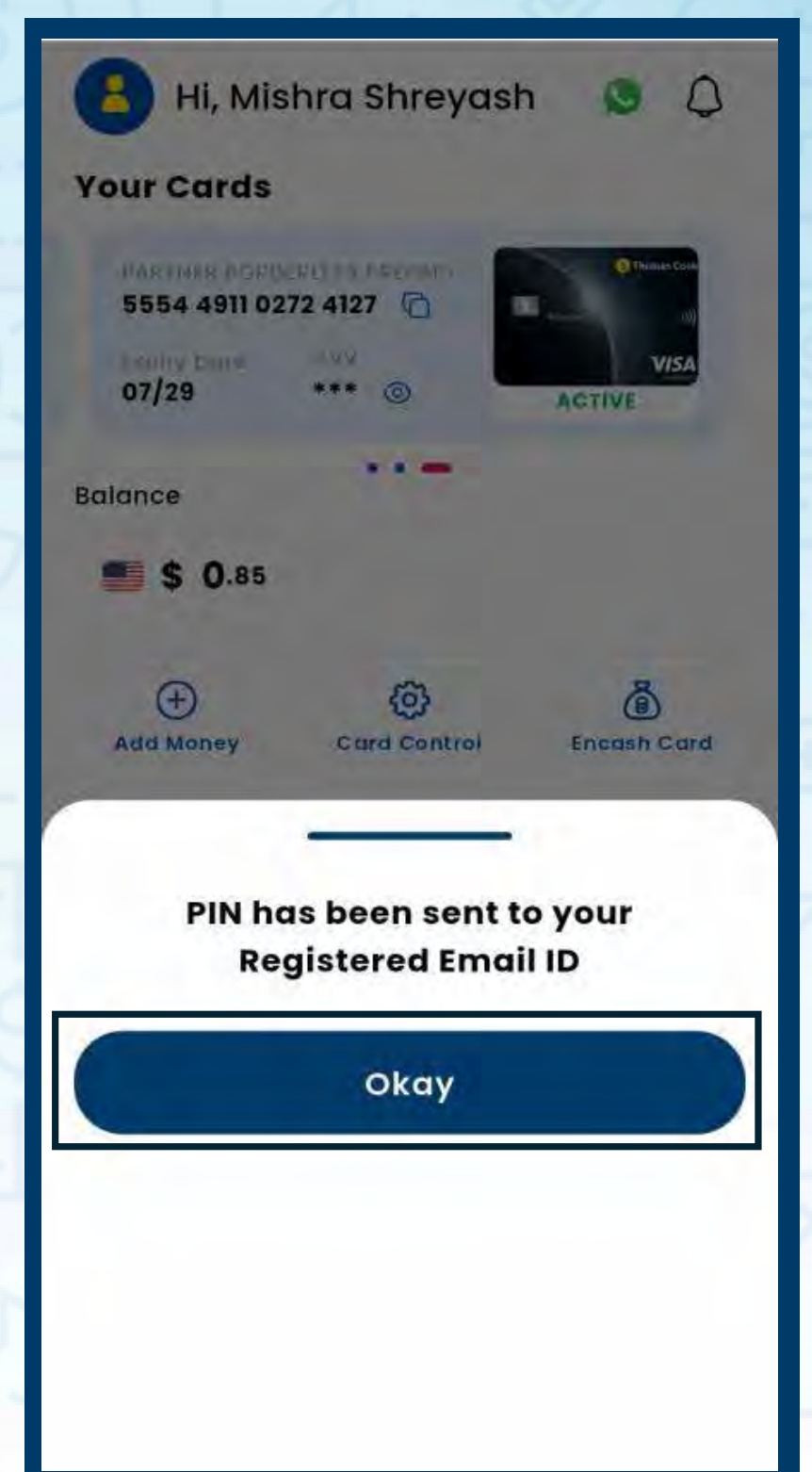
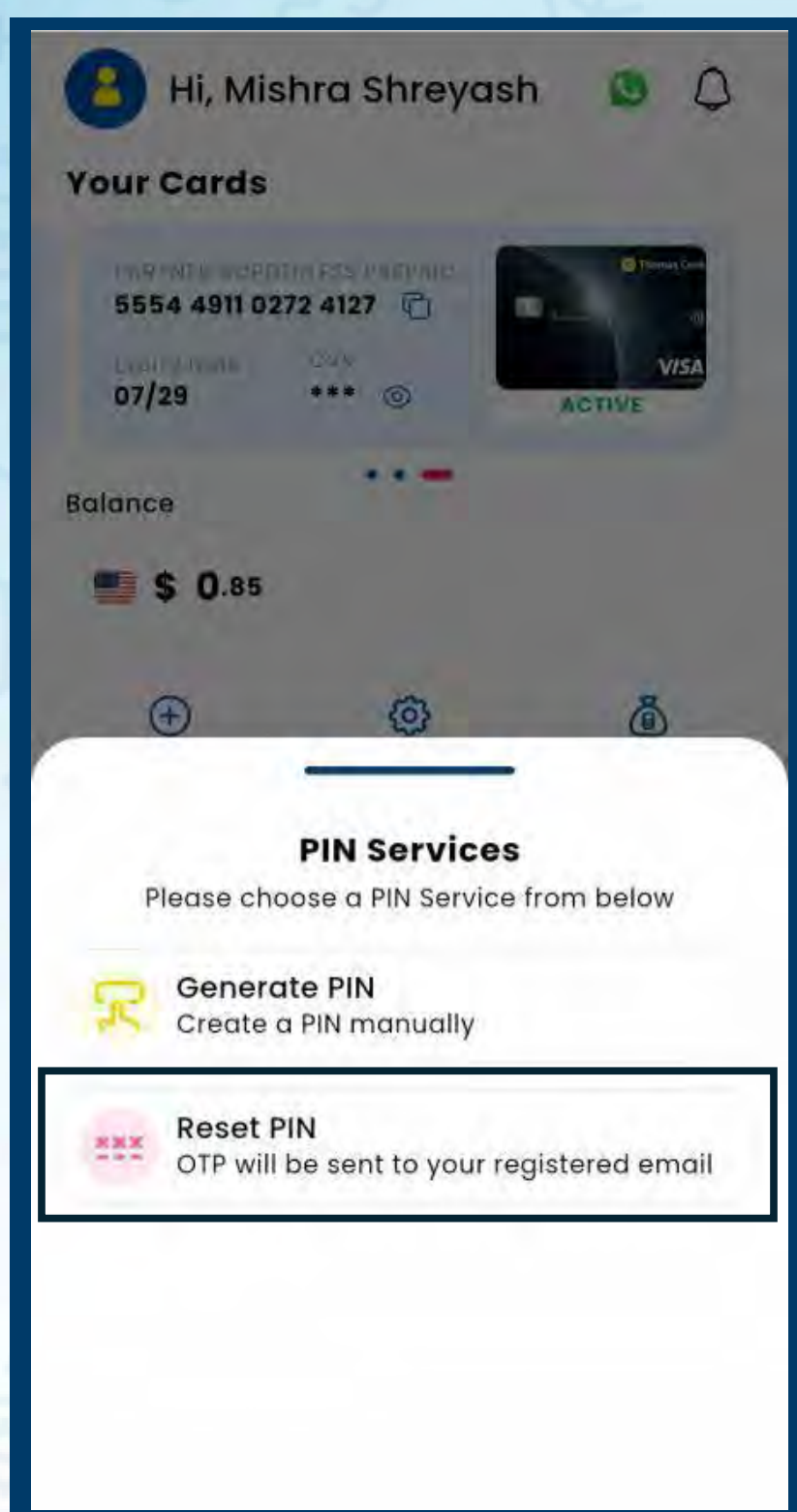
Reset ATM PIN

01 Click on PIN services.

02 Click on reset ATM PIN.

03 Enter the OTP received on device.

04 PIN will be sent to your registered email id.

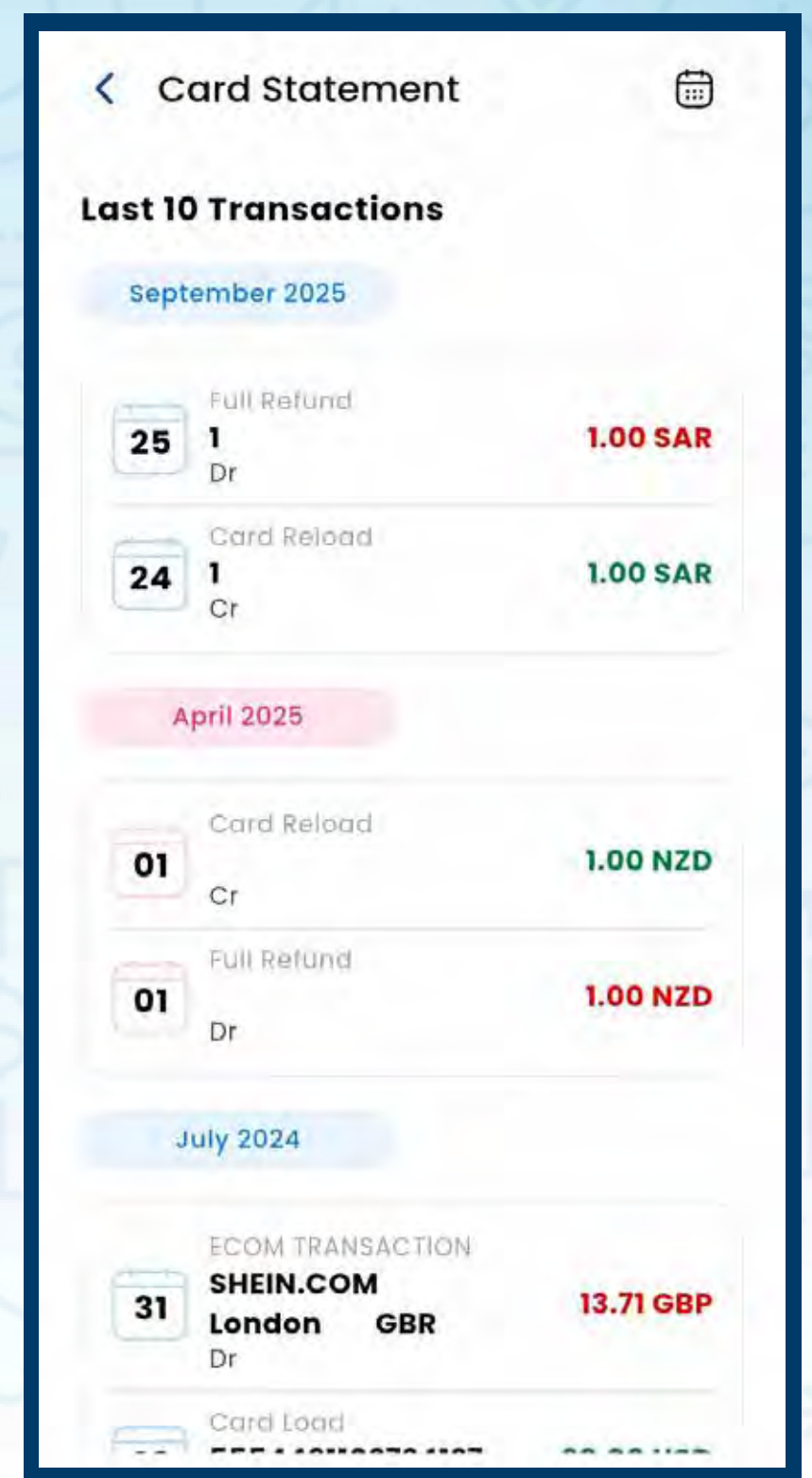
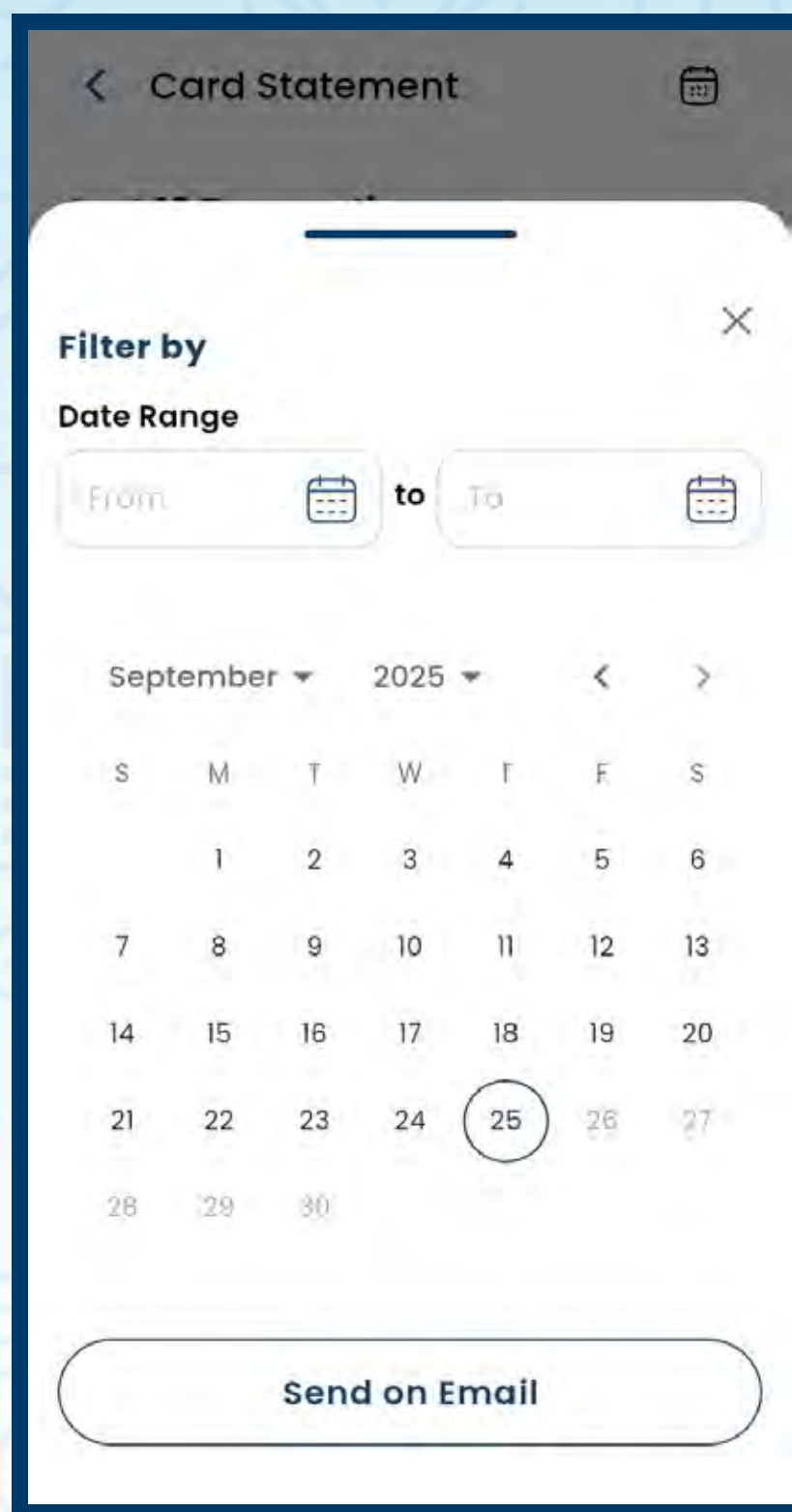
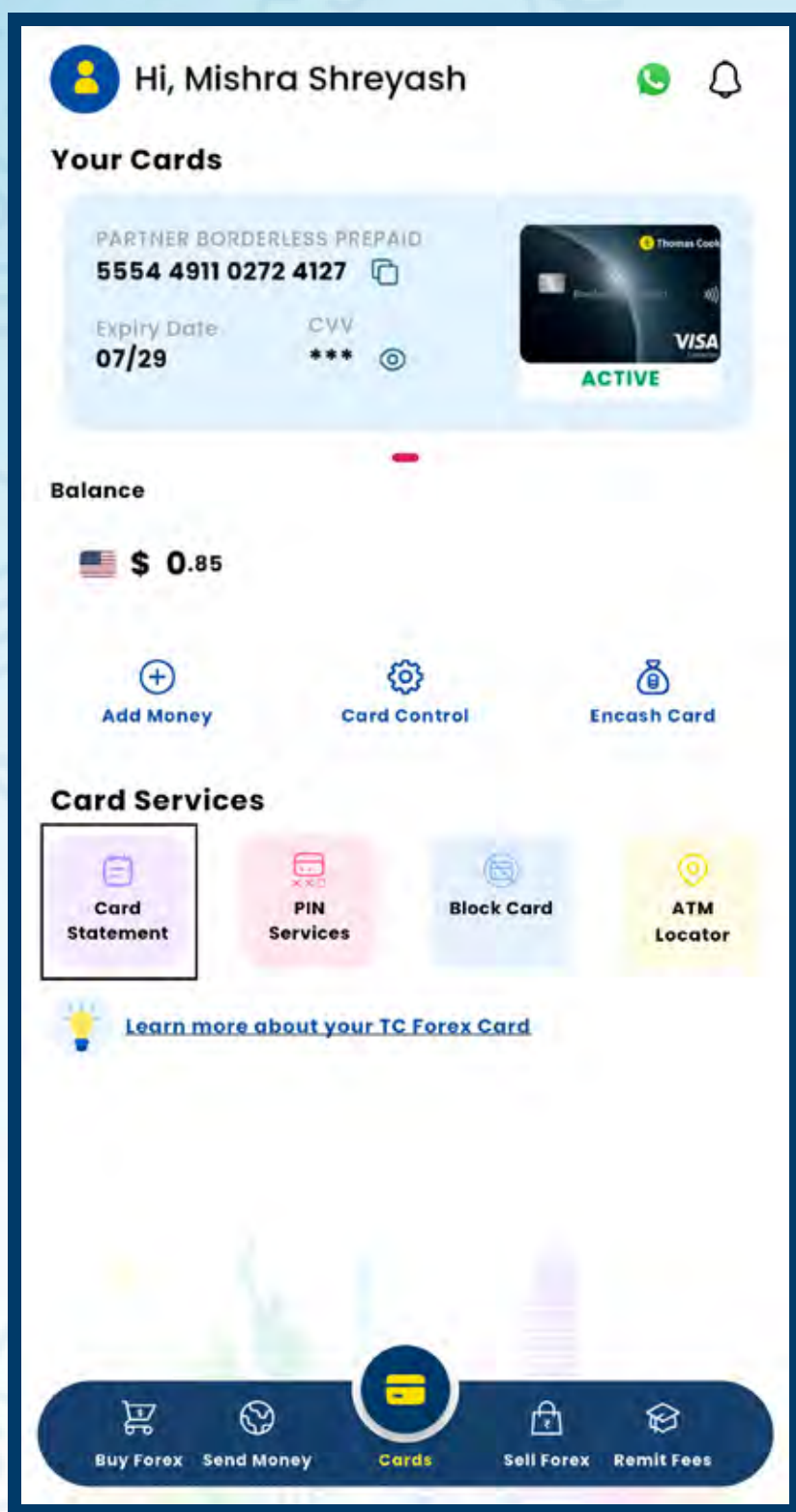


Card Statement

01 Click on Card Statement.

02 View your last 10 Transactions or enter the date range for which you want to see the statement.

03 Click on sent to email option.

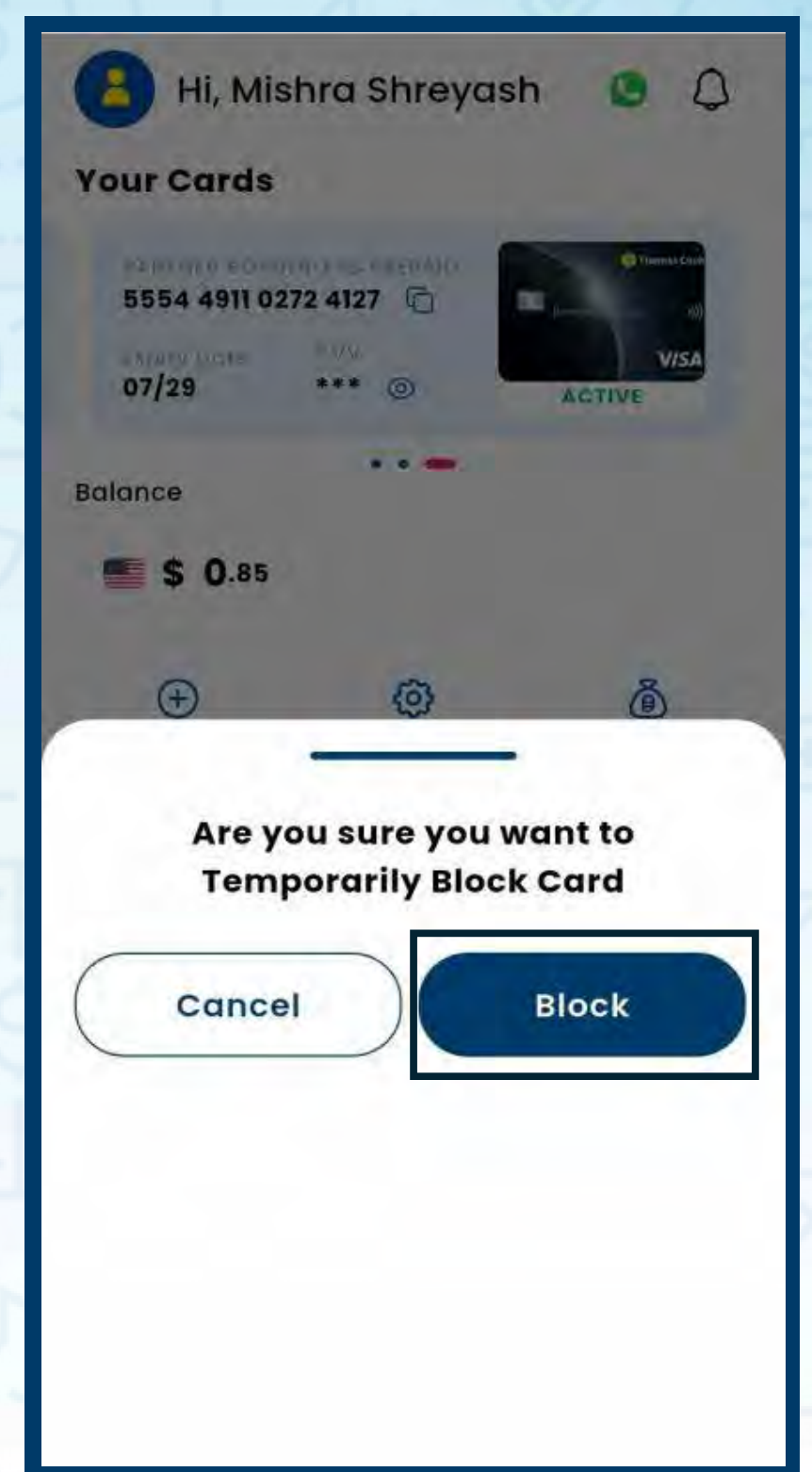
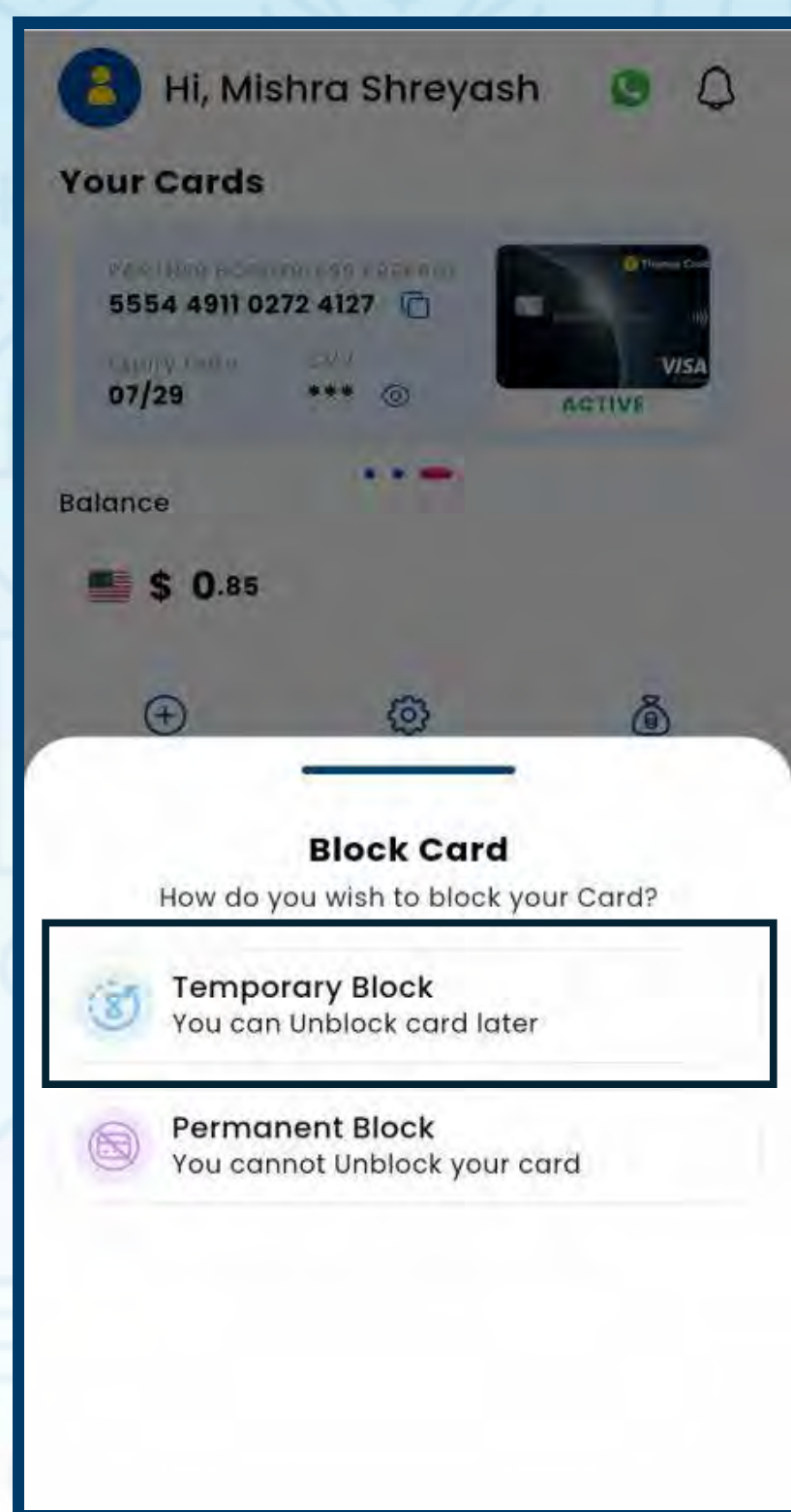


Temporary Block Card

01 Click on block card option.

02 Click on Temporary Block option.

03 Confirm with clicking Block if you want to block your card temporarily.

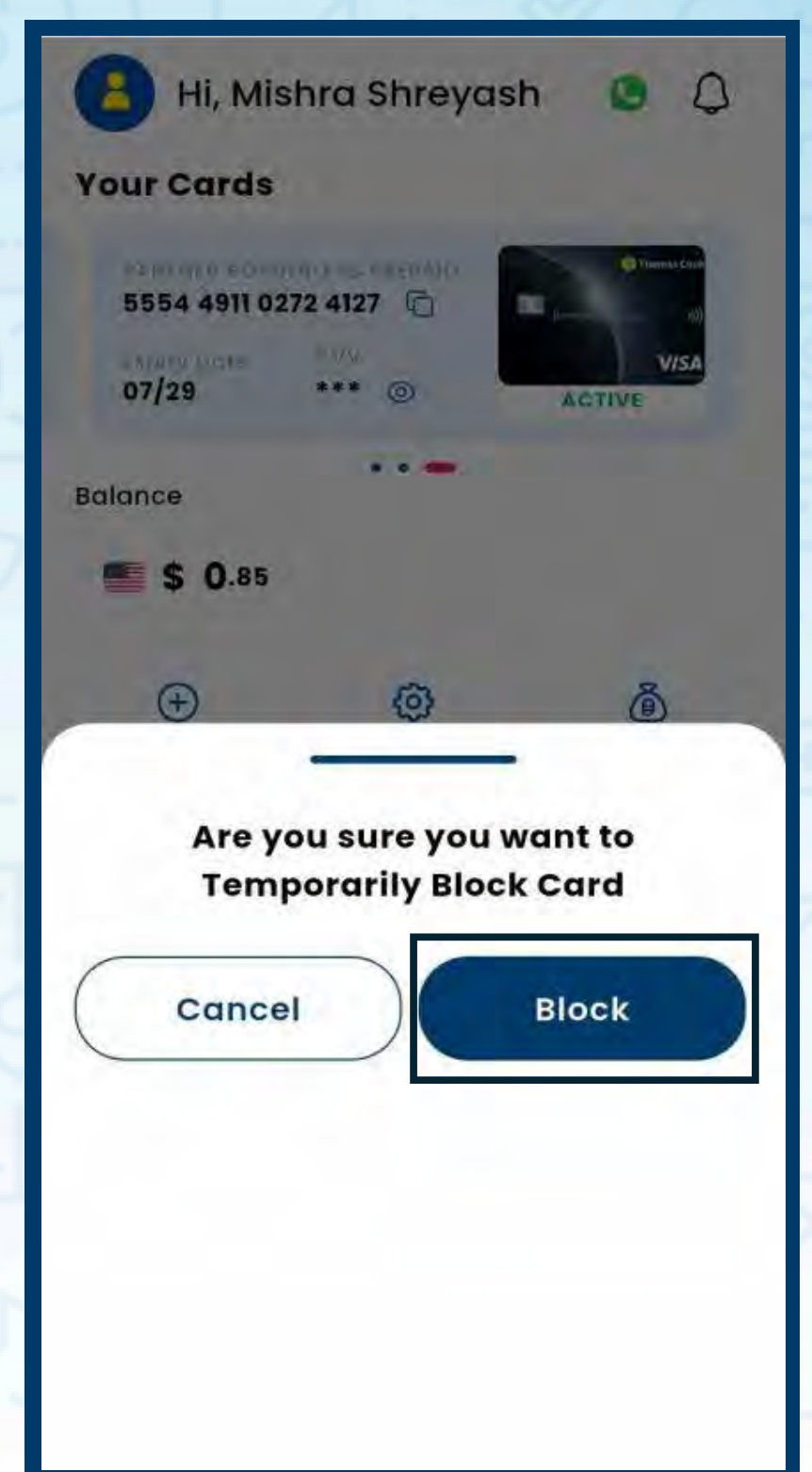
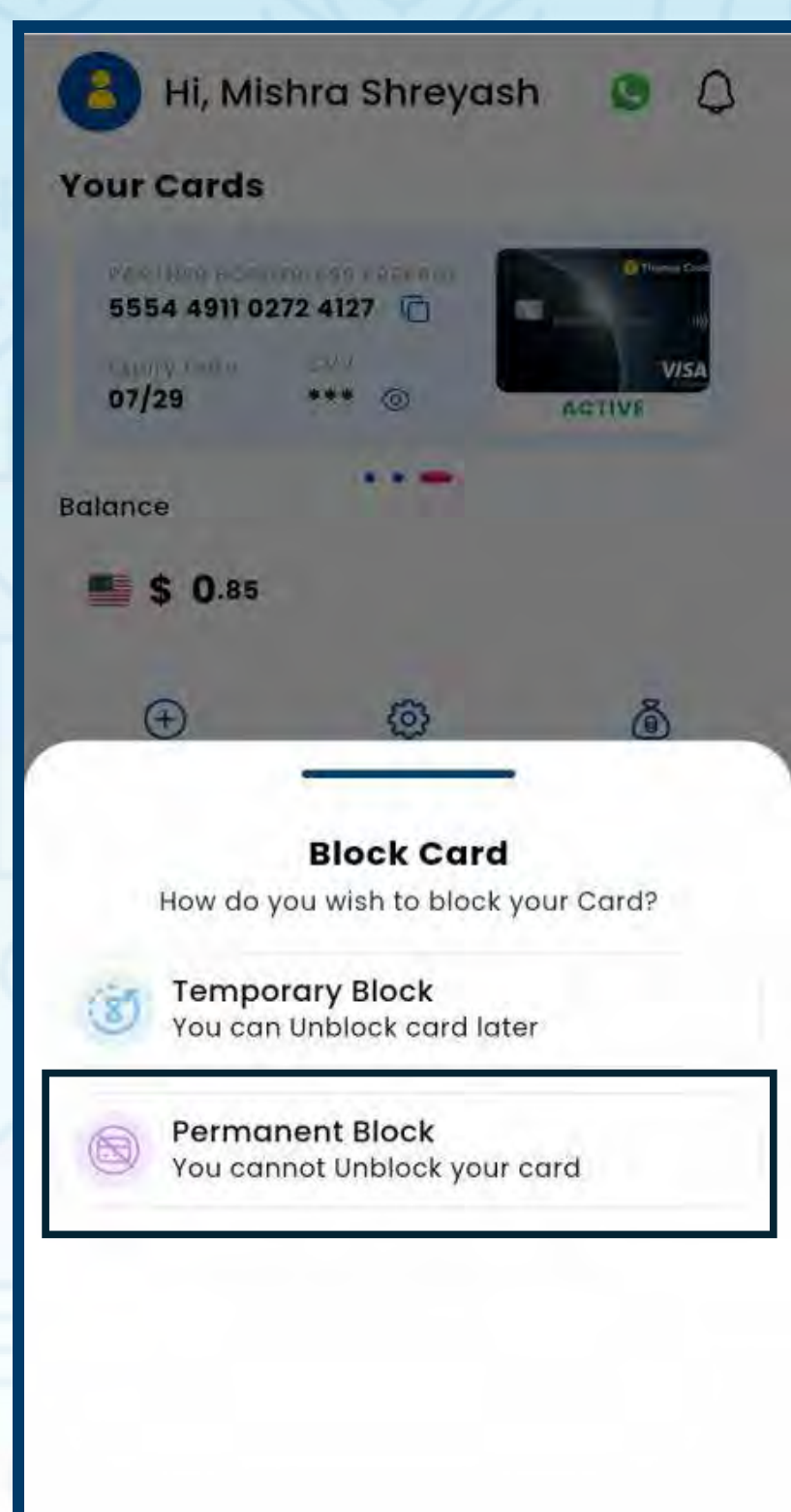


Permanent Block Card

01 Click on block card option.

02 Click on Permanent Block option.

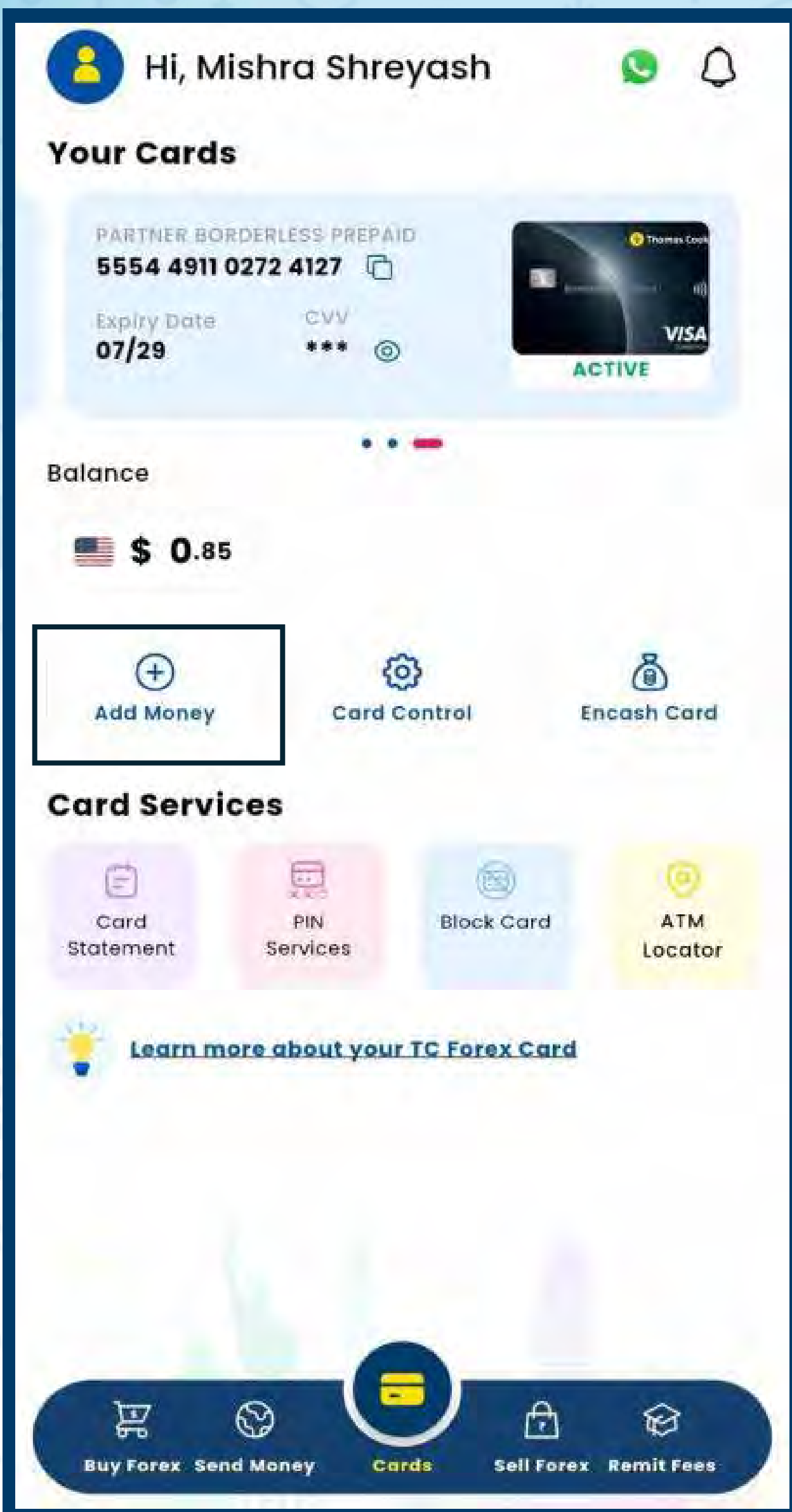
03 Confirm with clicking Block if you want to block your card permanently.



Add Balance / Card Reload

01 To add balance to your card.

02 Select existing currency for reload or search for the currency you want to load in your card.



Add Balance / Card Reload

01

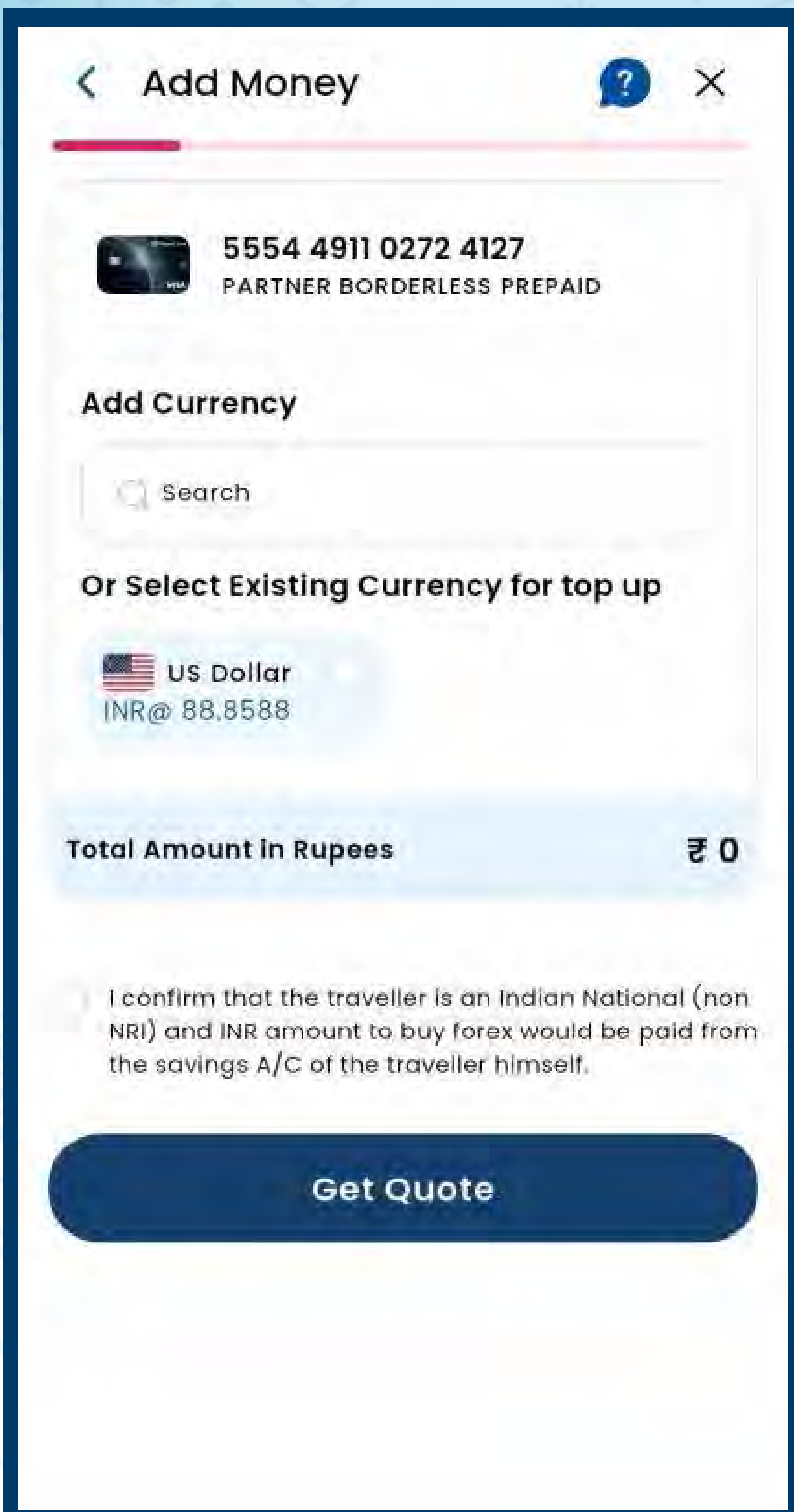
Enter in multiples of 50 for top up of any currency. (GST will be applied).

02

Click the checkbox and confirm that the traveller is an Indian national.

03

Click on Get Quote.



Add Money

5554 4911 0272 4127
PARTNER BORDERLESS PREPAID

Add Currency

Search

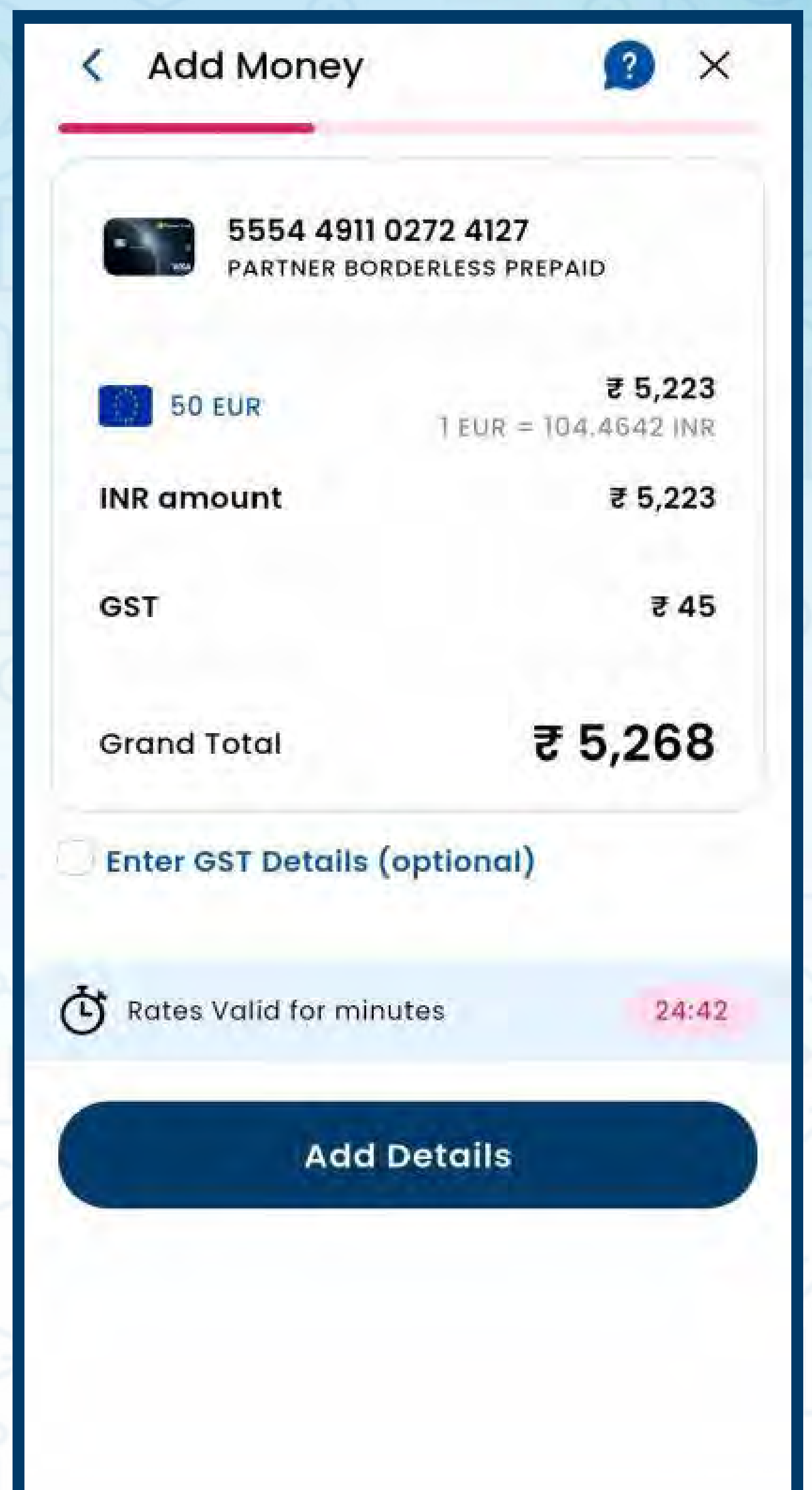
Or Select Existing Currency for top up

US Dollar
INR@ 88.8588

Total Amount In Rupees ₹ 0

I confirm that the traveller is an Indian National (non NRI) and INR amount to buy forex would be paid from the savings A/C of the traveller himself.

Get Quote



Add Money

5554 4911 0272 4127
PARTNER BORDERLESS PREPAID

50 EUR ₹ 5,223
1 EUR = 104.4642 INR

INR amount ₹ 5,223

GST ₹ 45

Grand Total ₹ 5,268

Enter GST Details (optional)

Rates Valid for minutes 24:42


Add Details


Add Balance / Card Reload

01 Click on Add details.

02 Enter the mandatory details as shown below to reload the card.

< Add Money ? ×

 **5554 4911 0272 4127**
PARTNER BORDERLESS PREPAID


 50 EUR ₹ 5,223
1 EUR = 104.4642 INR

INR amount ₹ 5,223

GST ₹ 45

Grand Total ₹ 5,268

Enter GST Details (optional)



 Rates Valid for minutes 24:42

Add Details

< Add Money ? ×

Travel Itinerary

Travel Date * Return Date

Select Date  Select Date 

Your travel start date should be within 60 days.

Country of Travel

Select Country

Purpose of Travel

Personal Travel ▼

Traveller Details

Traveler's Full Name as per Passport *

Mr. ▼ SAM

Passport Number *

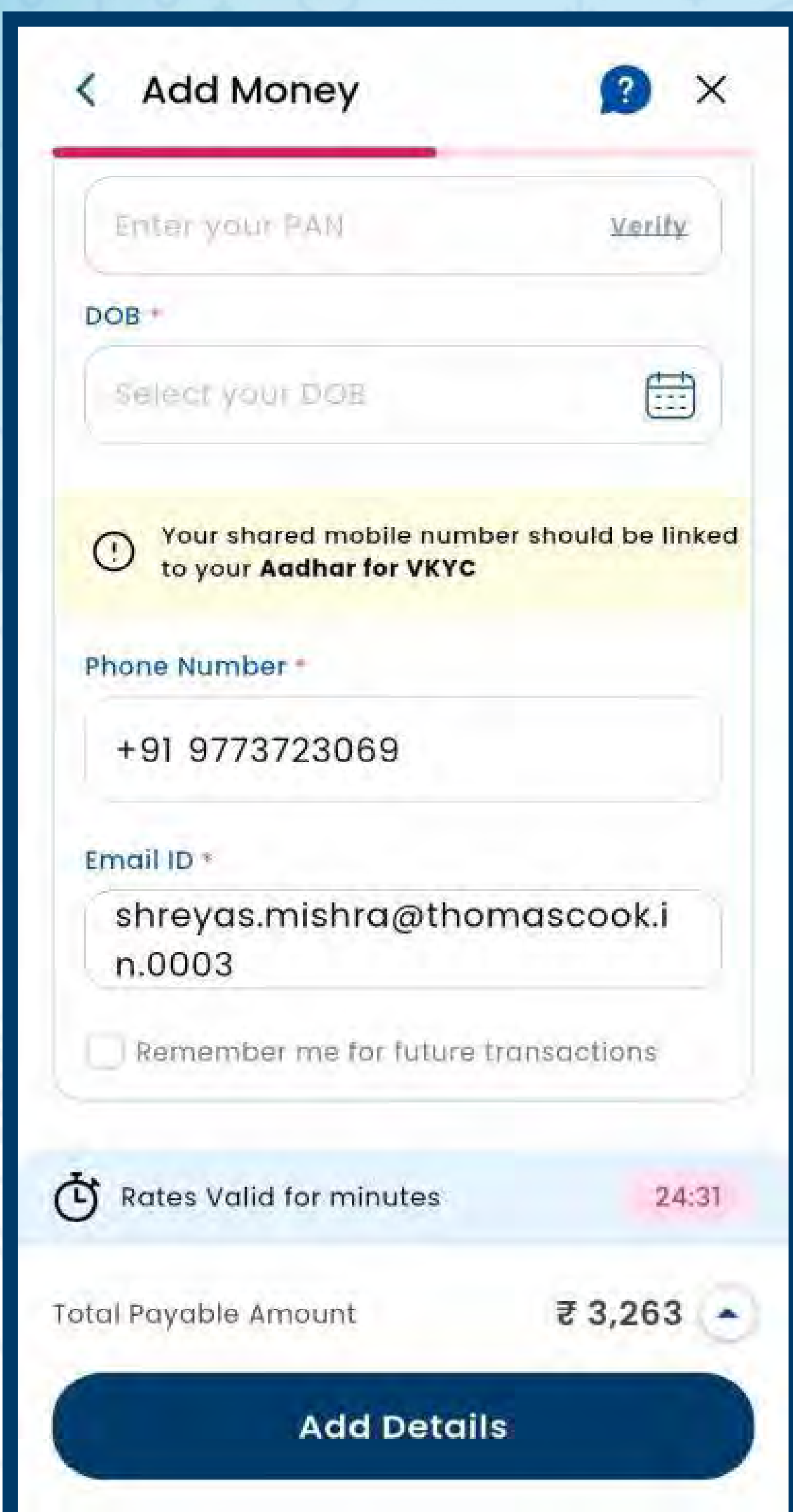
Enter Passport Number

PAN *

Add Balance/ Card Reload

01 Click on Add details.

02 Confirm and agree the list of documents required for completing the transaction.



Add Money

Enter your PAN [Verify](#)

DOB *

Select your DOB

! Your shared mobile number should be linked to your **Aadhar for VKYC**

Phone Number *

+91 9773723069

Email ID *

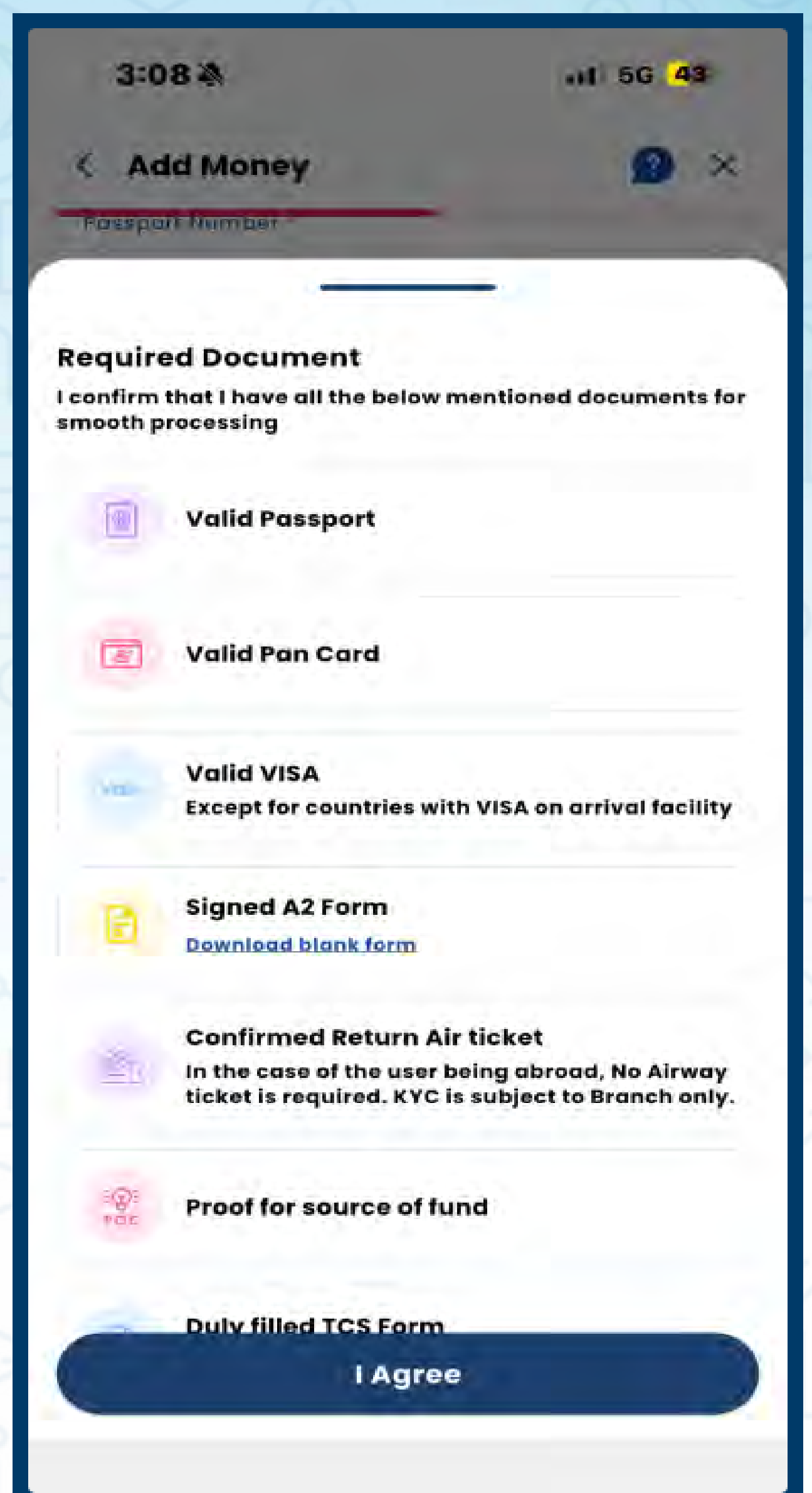
shreyas.mishra@thomascook.in.0003

Remember me for future transactions

Rates Valid for minutes 24:31

Total Payable Amount ₹ 3,263

Add Details



3:08 5G 43%

Add Money

Passport Number

Required Document

I confirm that I have all the below mentioned documents for smooth processing

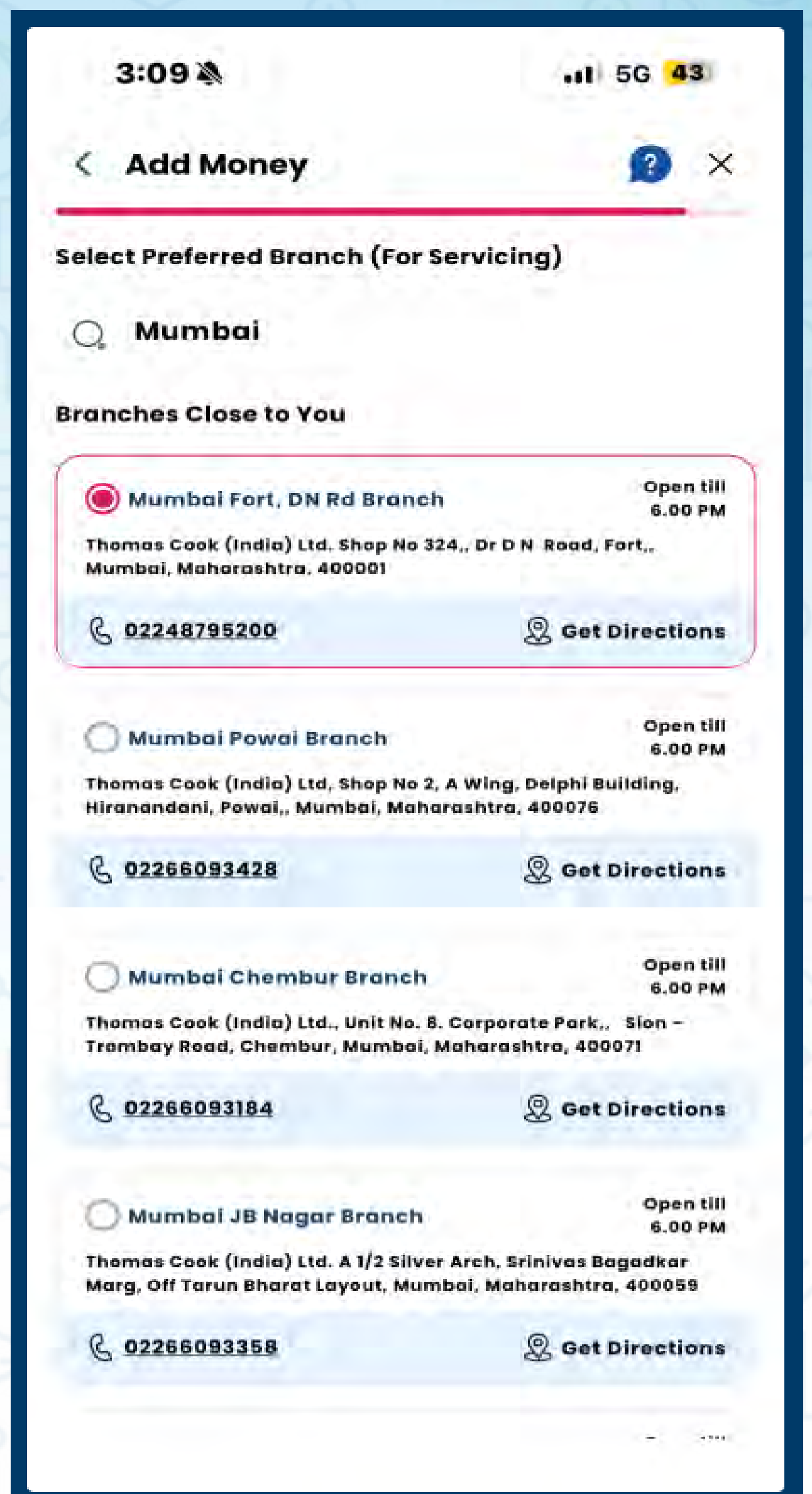
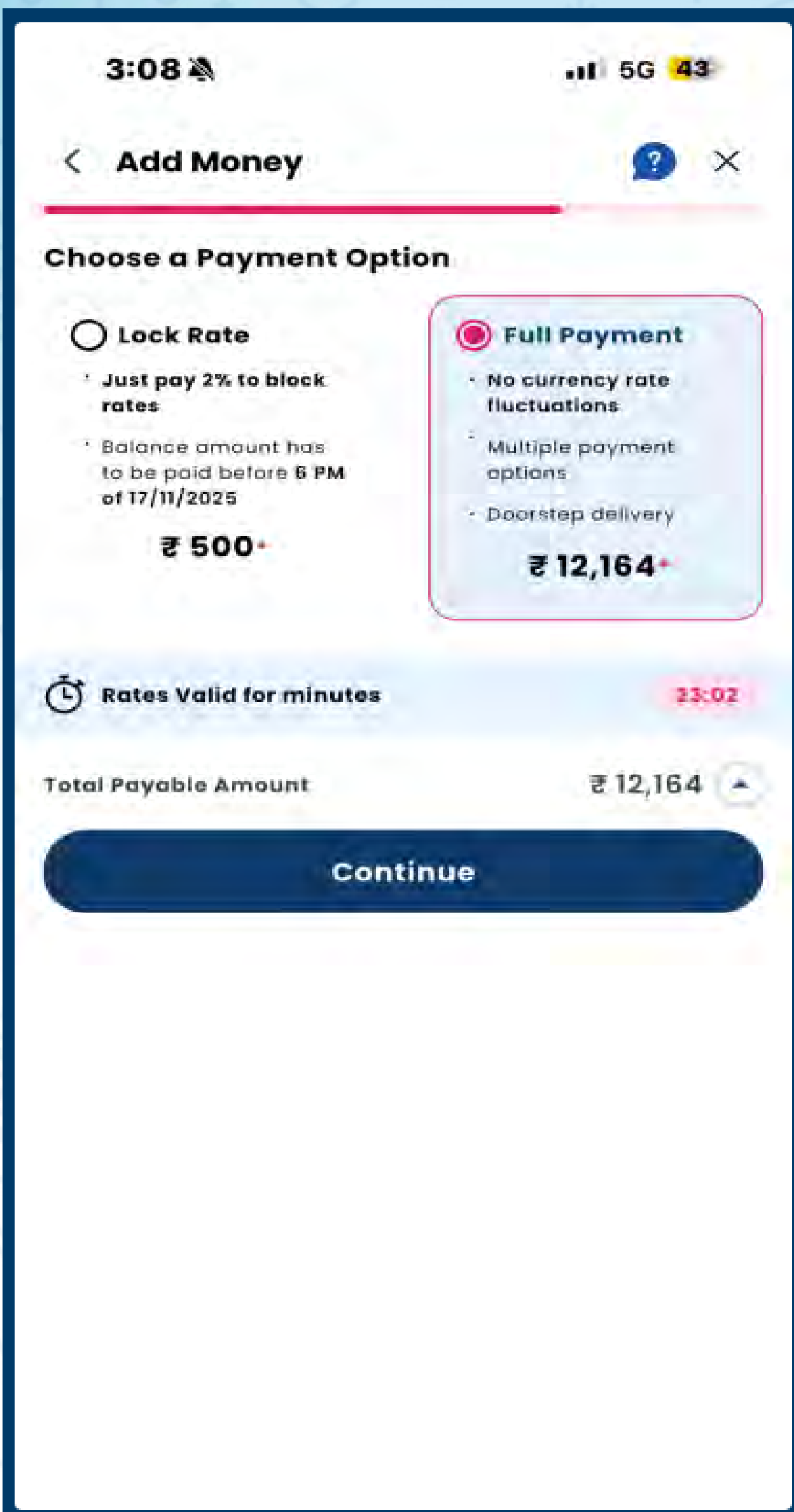
- Valid Passport**
- Valid Pan Card**
- Valid VISA**
Except for countries with VISA on arrival facility
- Signed A2 Form**
[Download blank form](#)
- Confirmed Return Air ticket**
In the case of the user being abroad, No Airway ticket is required. KYC is subject to Branch only.
- Proof for source of fund**
- Duly filled TCS Form**

I Agree

Add Balance/ Card Reload

01 Choose a Payment Option.

02 Select a servicing branch from the dropdown.

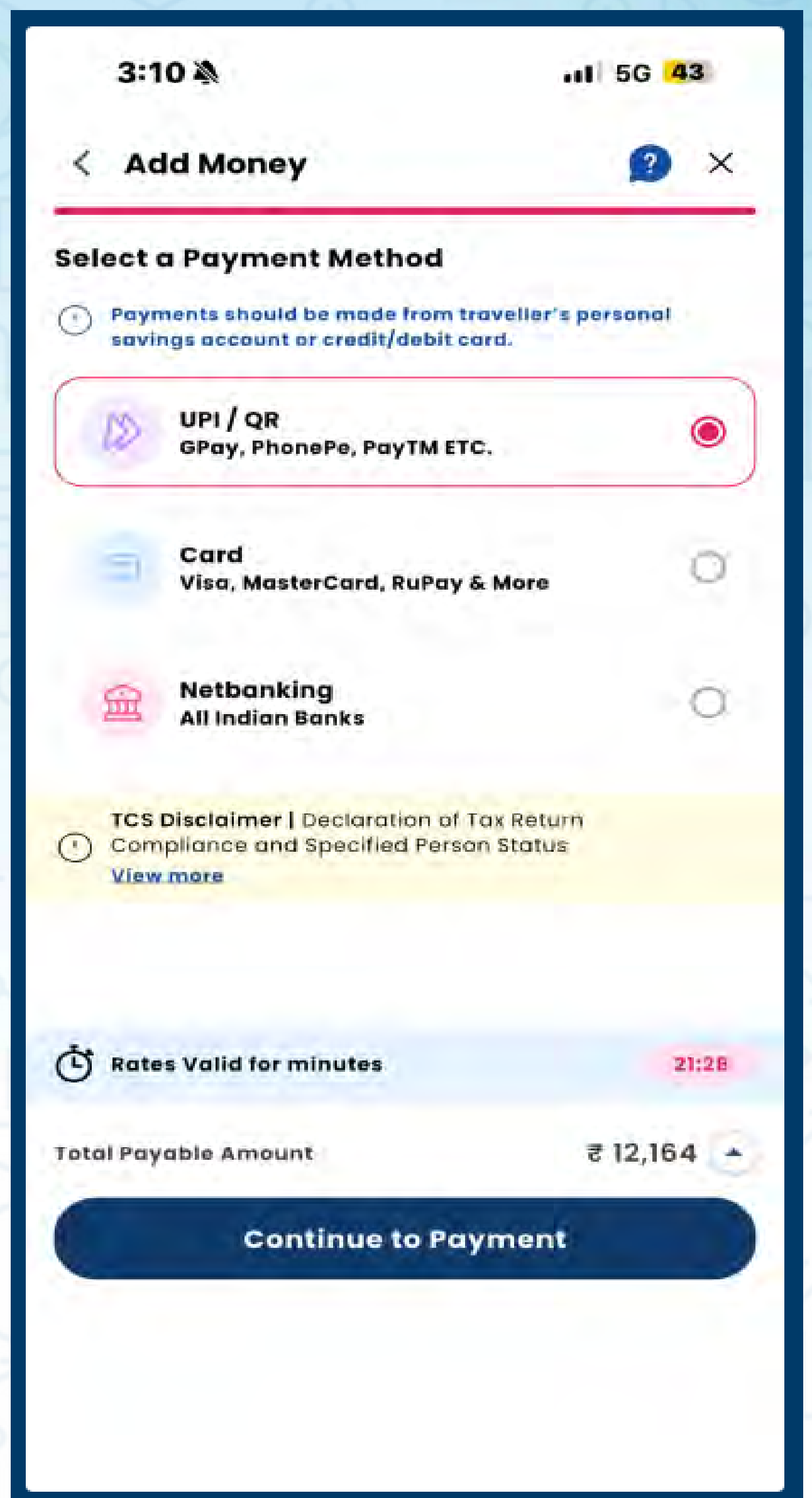
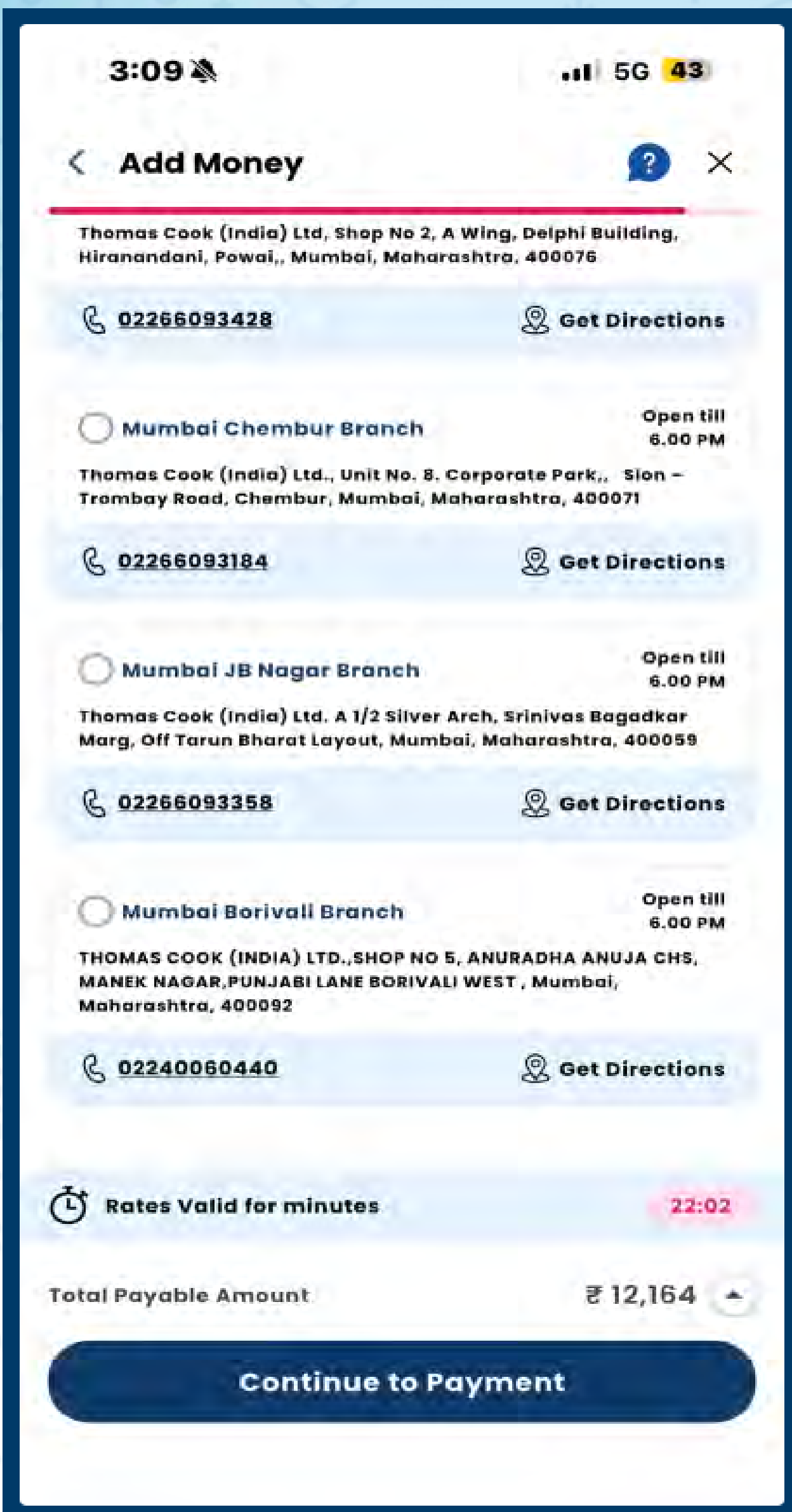


Add Balance / Card Reload

01 Click on Continue to payment.

02 Select a mode of payment and click on continue to payment.

03 Complete the payment and reopen the app to see your updated balance.

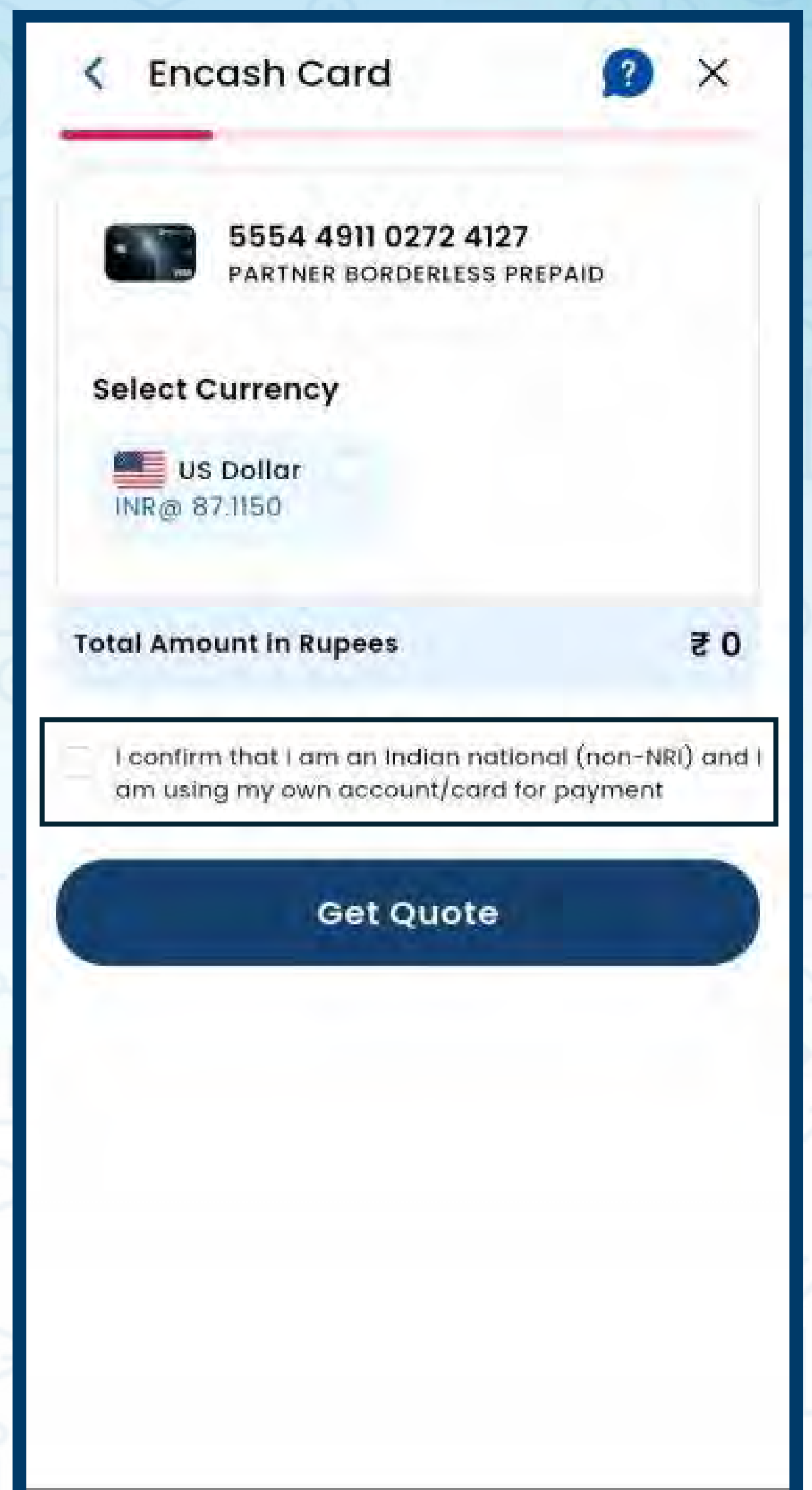
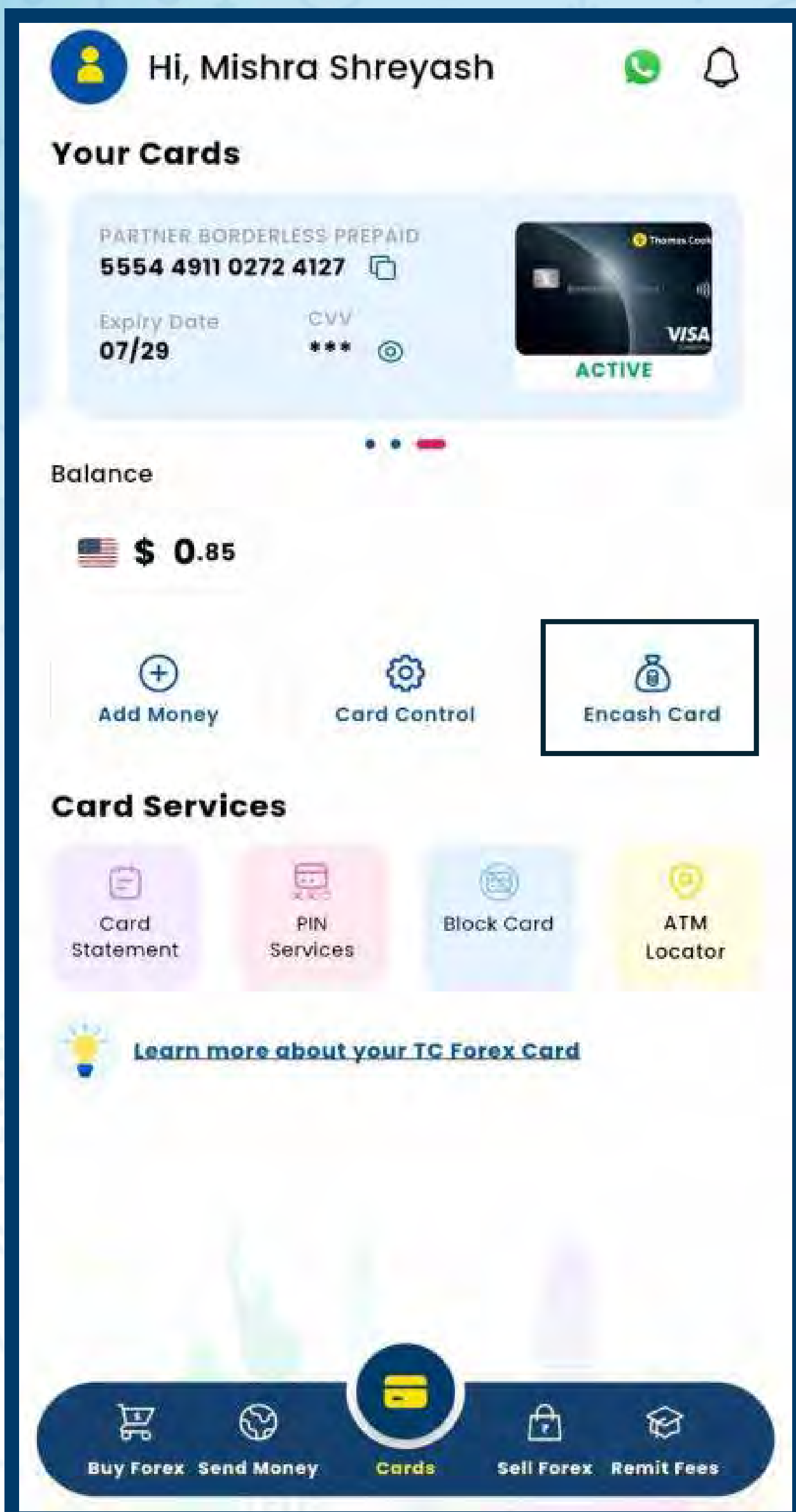


Encash Card

01 Click on Encash Card option.

02 Select the card you want to encash from, GST will be applied*

03 Click the checkbox and confirm that the traveller is an Indian national.



Encash Card

01

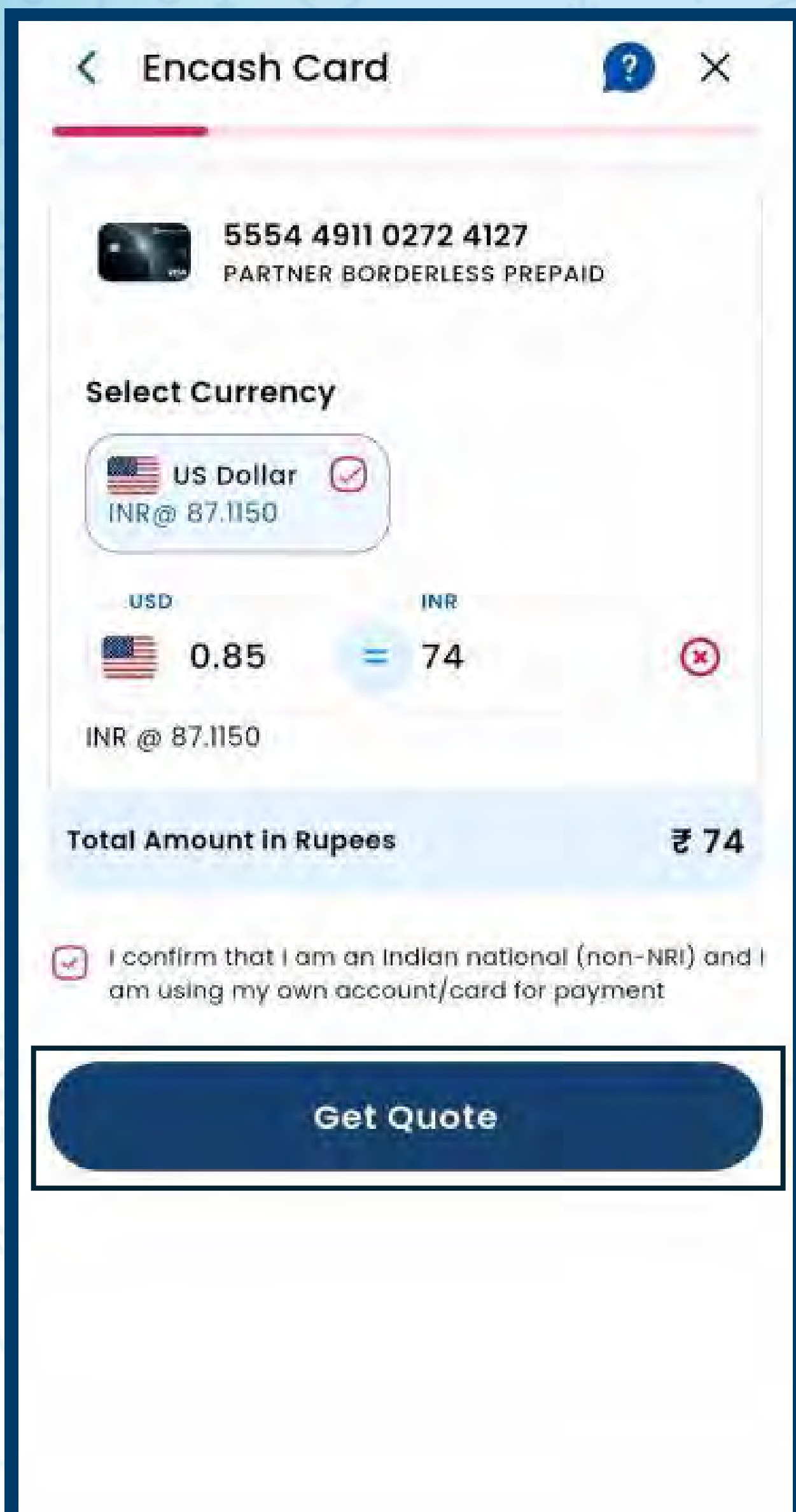
Select the currency and enter the value for the encashment.

02

Click on Get Quote.

03

Click on Add details.



Encash Card

5554 4911 0272 4127
PARTNER BORDERLESS PREPAID

Select Currency

US Dollar
INR @ 87.1150

USD INR

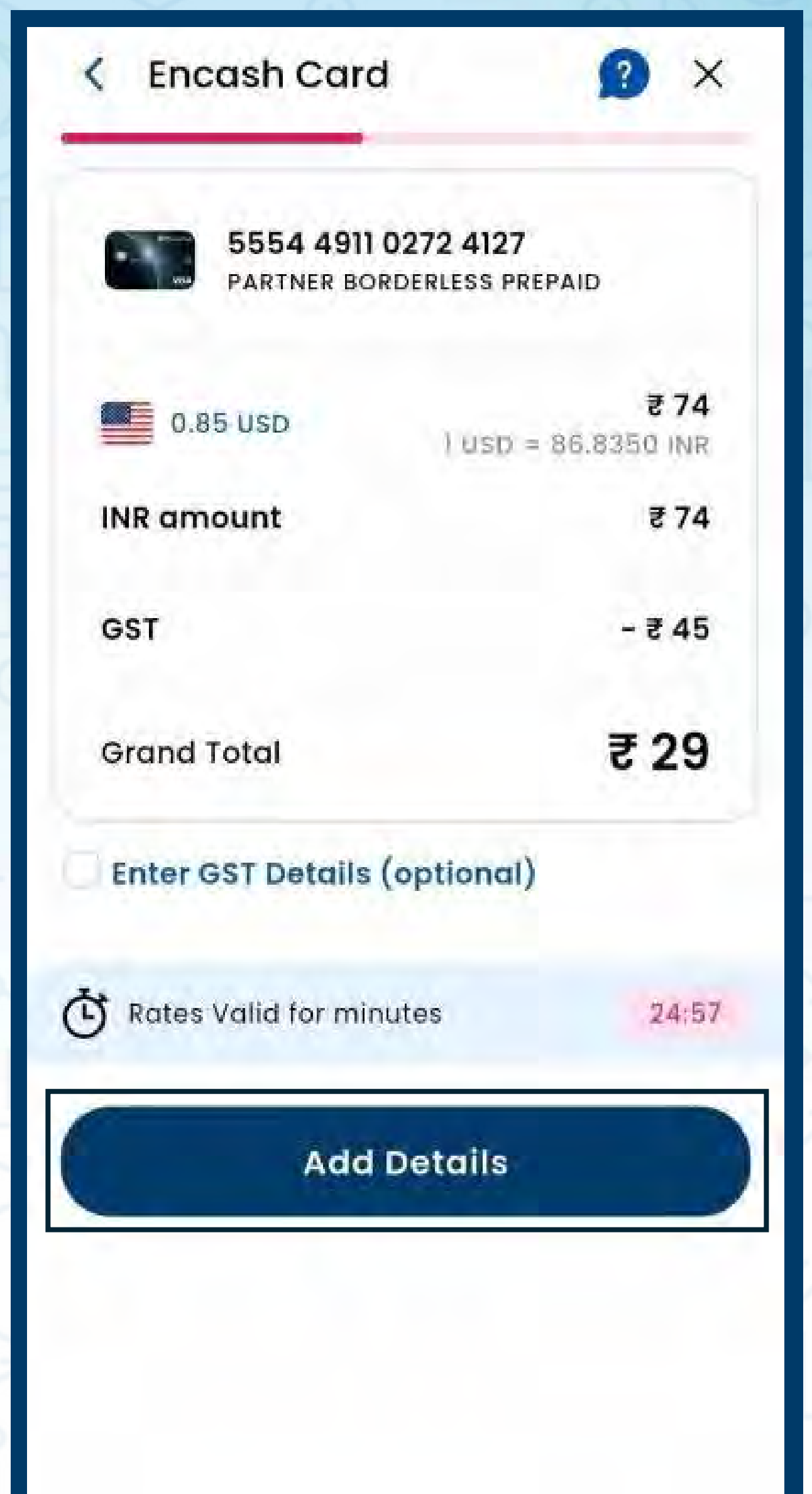
=

INR @ 87.1150

Total Amount in Rupees ₹ 74

I confirm that I am an Indian national (non-NRI) and I am using my own account/card for payment

Get Quote



Encash Card

5554 4911 0272 4127
PARTNER BORDERLESS PREPAID

0.85 USD ₹ 74
| USD = 86.8350 INR

INR amount ₹ 74

GST - ₹ 45

Grand Total ₹ 29

Enter GST Details (optional)

Rates Valid for minutes **24:57**

Add Details

Encash Card

01

Enter the mandatory details as shown below and click on Continue.

02

Agree and confirm the list of documents required for the encashment.

03

Select a servicing branch.

04

Select the mode of payment for the receivable amount.



Encash Card

Seller Details

Full Name as per Passport *

Mr. SAM

Passport Number *

Enter Passport Number

PAN *

Enter your PAN [Verify](#)

DOB *

Select your DOB

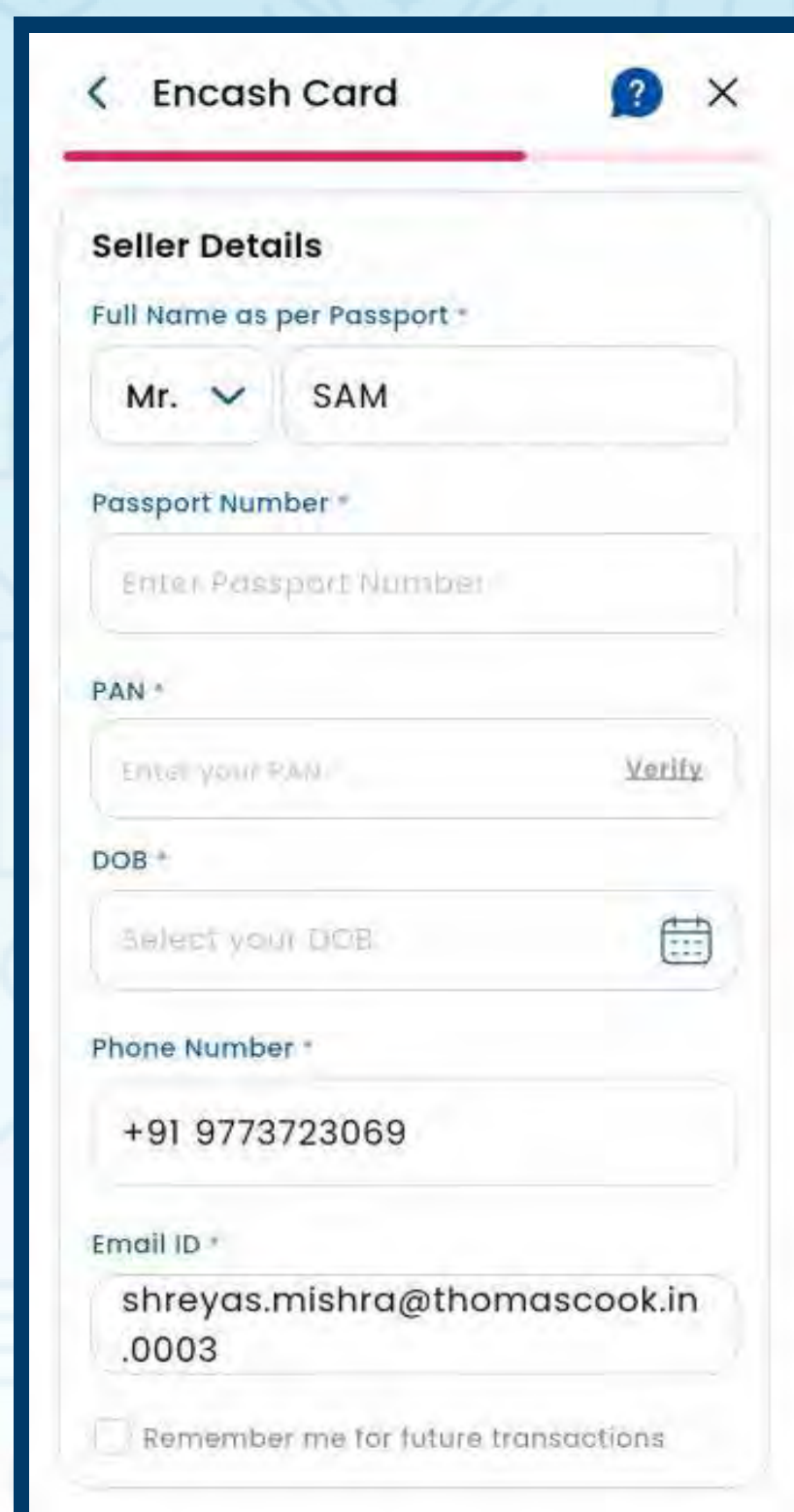
Phone Number *

+91 9773723069

Email ID *

shreyas.mishra@thomascook.in .0003

Remember me for future transactions



Encash Card

Seller Details

Full Name as per Passport *

Mr. SAM

Passport Number *

Enter Passport Number

PAN *

Enter your PAN [Verify](#)

DOB *

Select your DOB

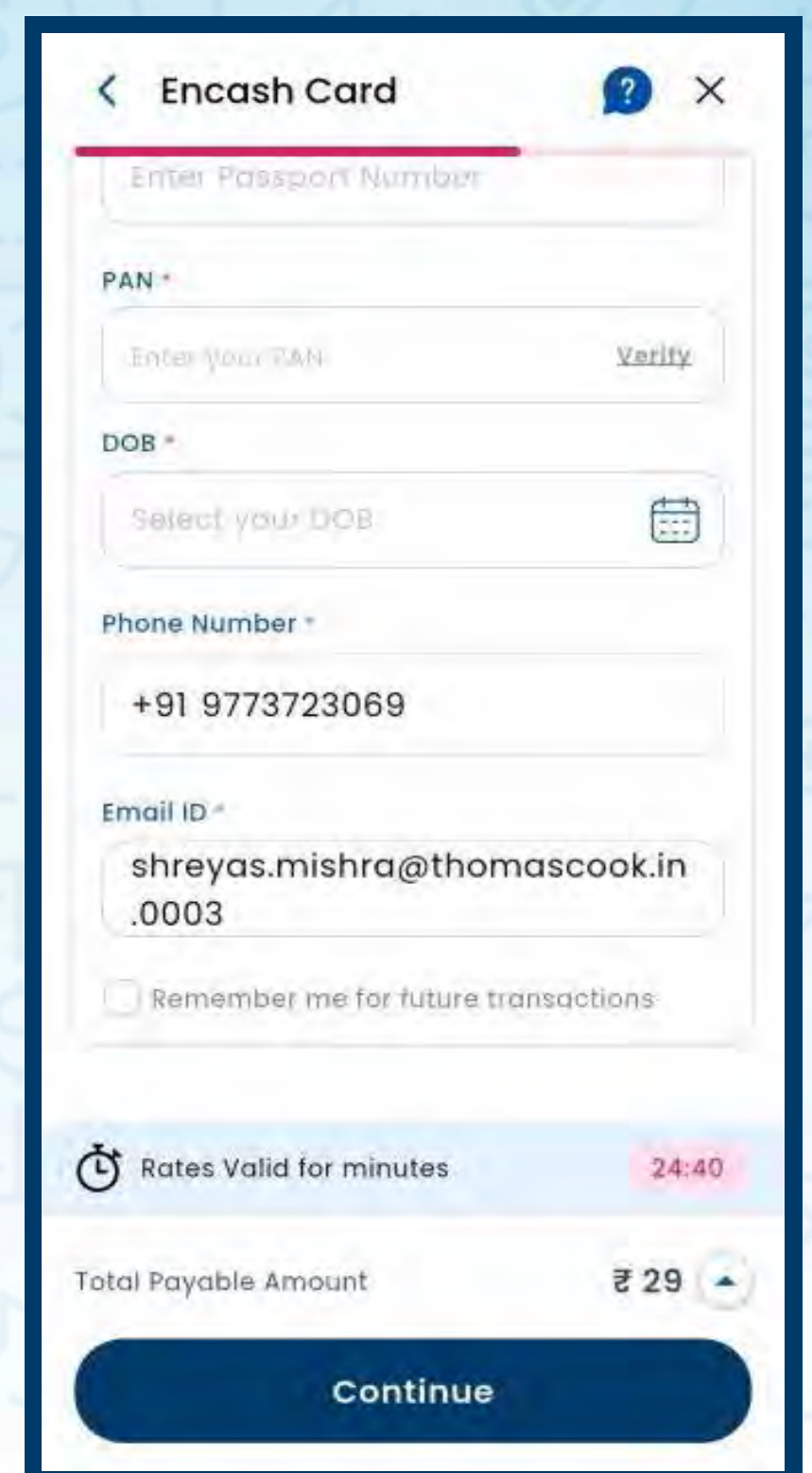
Phone Number *

+91 9773723069

Email ID *

shreyas.mishra@thomascook.in .0003

Remember me for future transactions



Encash Card

Enter Passport Number

PAN *

Enter Your PAN [Verify](#)

DOB *

Select your DOB

Phone Number *

+91 9773723069

Email ID *

shreyas.mishra@thomascook.in .0003

Remember me for future transactions

Rates Valid for minutes 24:40

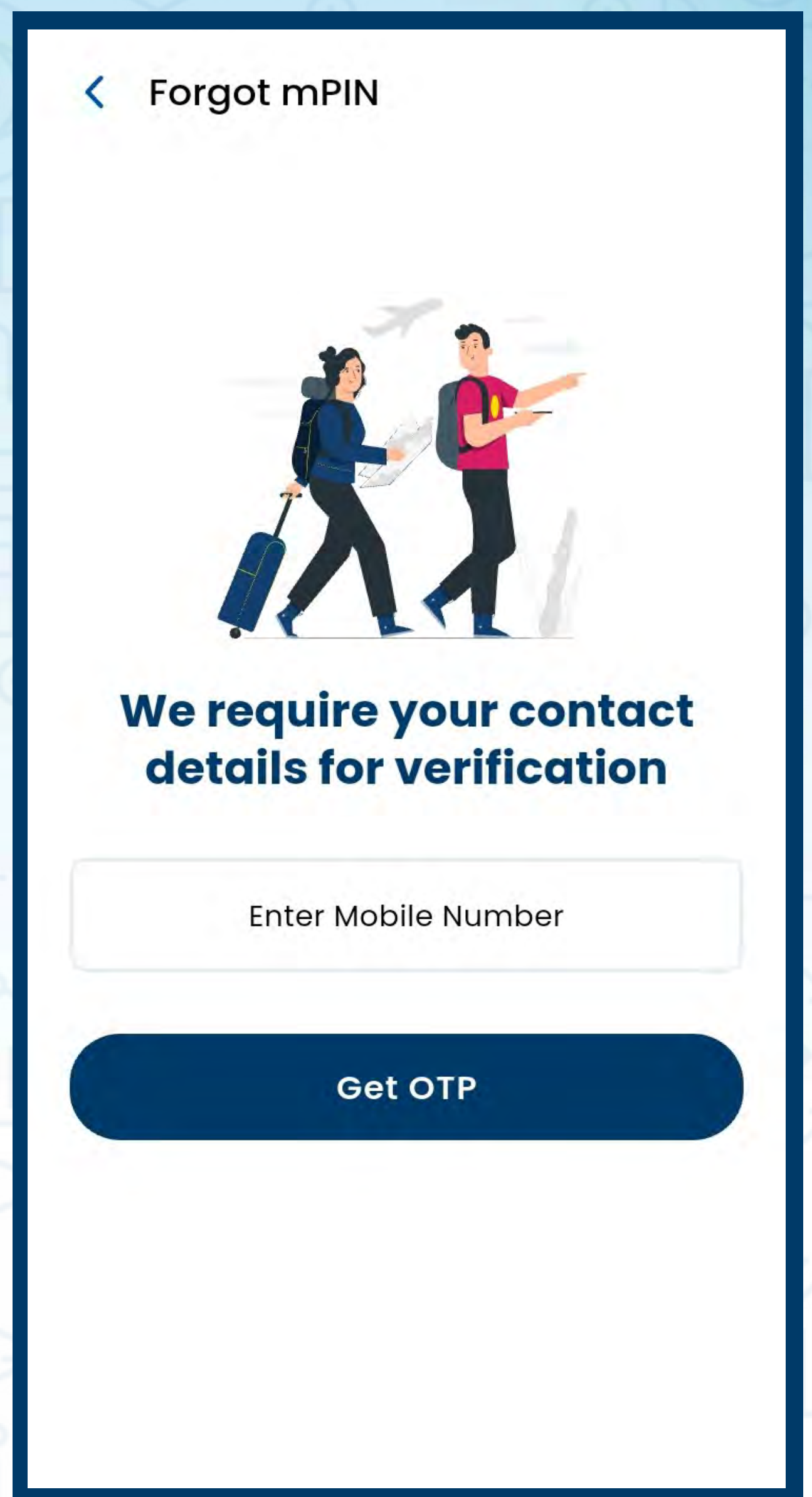
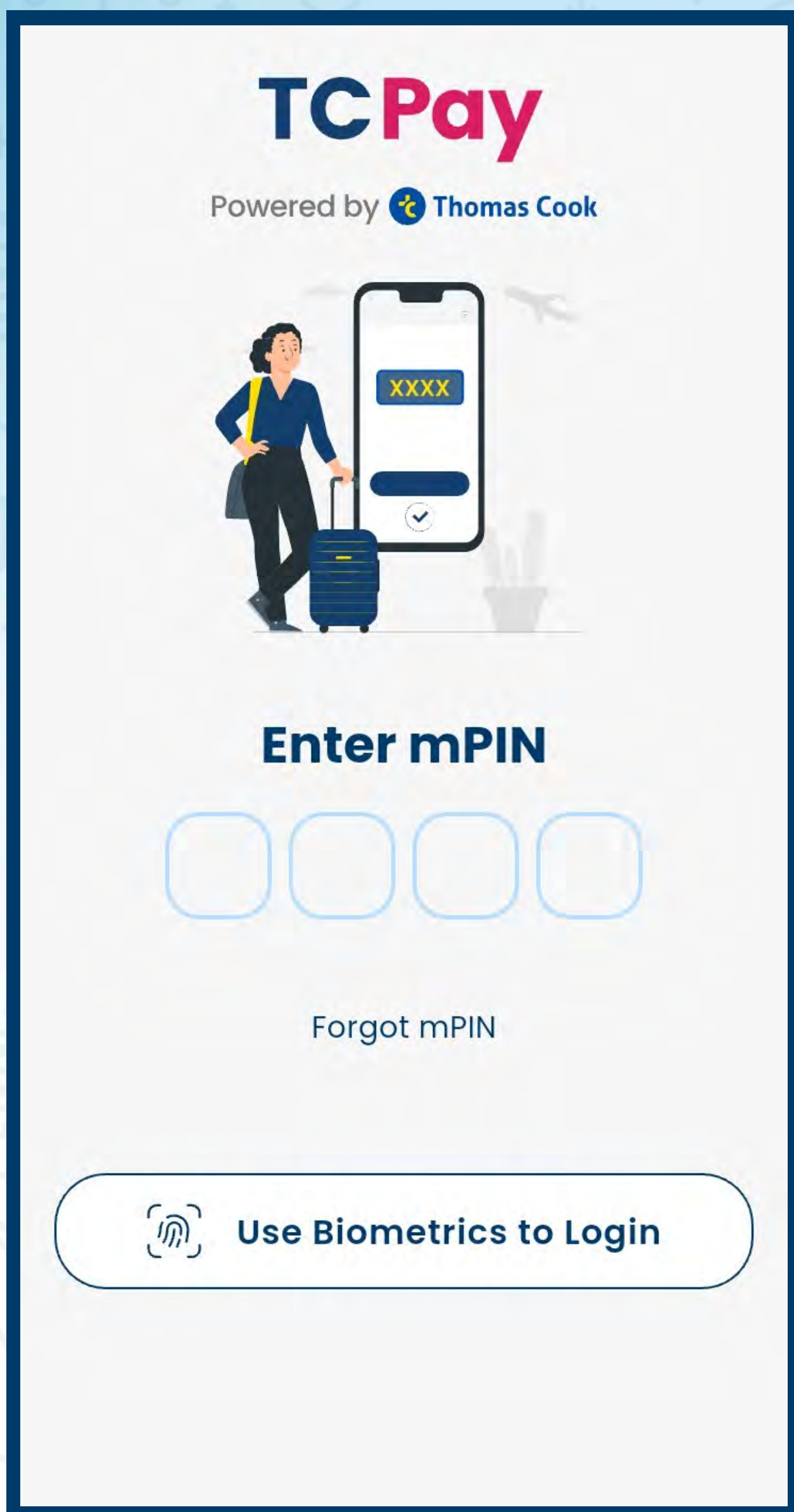
Total Payable Amount ₹ 29

Continue

Forgot mPIN?

01 Click on Forgot mPIN.

02 Enter mobile number.

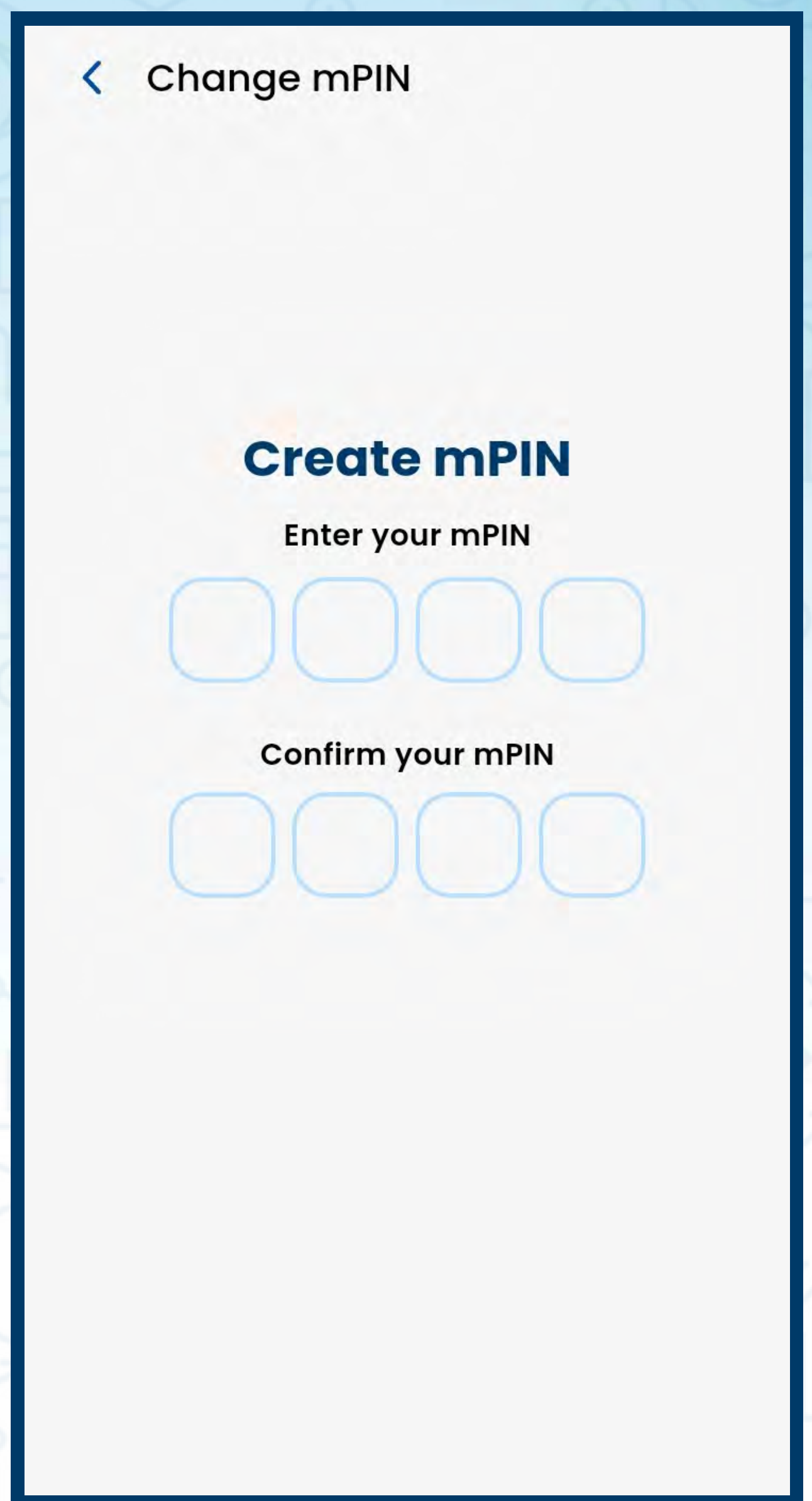


Note: Register the card again and follow the registration process with new mPIN.

Forgot mPIN?

01 Enter the OTP received.

02 Create and confirm mPIN.



Note: Register the card again and follow the registration process with new mPIN.



Thank You